

# **Results Presentation**1Q 2019 Earnings Call

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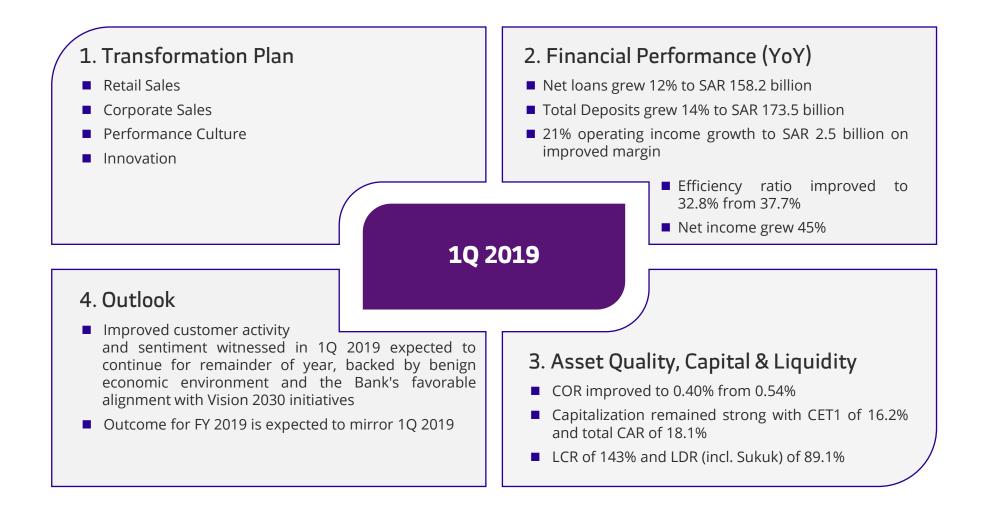
Riyadh, 2 May 2019





## Riyad Bank delivered a strong set of results in 1Q 2019

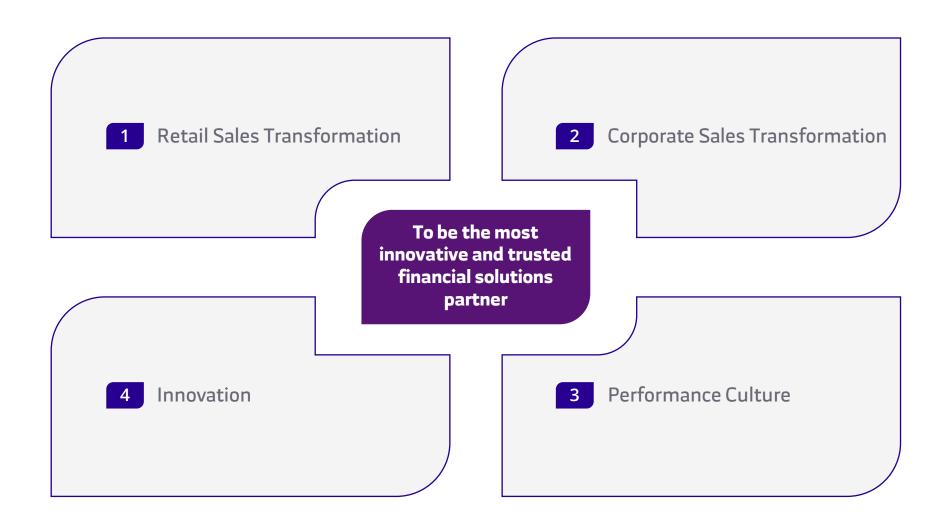
Four areas of focus for today's earnings call





## There are four key themes to our Transformation program

These strategic priorities will create value for our stakeholders and achieve our vision





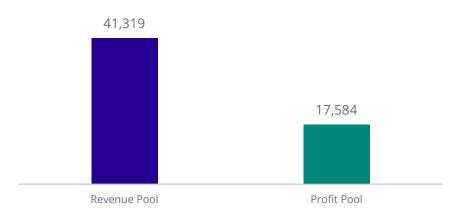
## **Retail Sales Transformation**



Retail Banking starts from a good challenger position and has significant upside potential

#### Market Potential - KSA Retail Banking

2018 Revenue and Profit Pool in SARmn

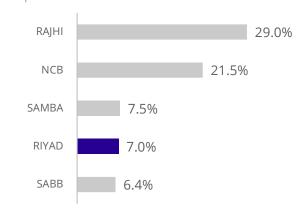


#### **Retail Sales Transformation Priorities**

- Improve sales productivity across existing and new channels
- Grow private and affluent customer segments with superior value propositions
- Strengthen execution capabilities to drive and mirror best practices and innovation trends

#### Good challenger position

Top 5 Banks - Revenue Share in %



#### **Key Achievements**

- Ranked 1st for Mortgage off plan product with the Real Estate Development Fund (REDF)
- 2nd highest sales contribution of Mortgage Loans through REDF platform
- FTE sales productivity improved by 23%
- Launch of Apple Pay
- Strengthen assets product suite with launch of Tahseel Overdraft and Loan against Housing allowance products
- Acceleration of Bank@ work and Direct sales team

Source: FY 2018 Financial Statements, Saudi Banks



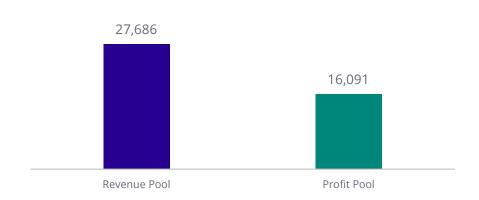
# **Corporate Sales Transformation**



## Corporate banking is in a strong starting position with significant growth potential

#### Market Potential - KSA Corporate Banking

2018 Revenue and Profit Pool in SARmn

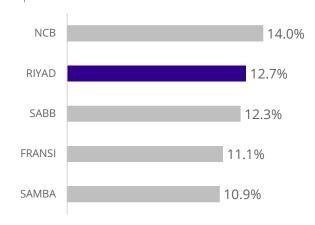


#### Corporate Sales Transformation Priorities

- Double return on capital of the corporate portfolio through institutionalized account planning and streamlining of the SME / Commercial credit pipeline
- Enhance effectiveness of the sales force and crossselling opportunities
- Align product offering and sales focus with Vision 2030 growth sectors

#### Strong starting position

Top 5 Banks - Revenue Share in %



#### **Key Achievements**

- Net Interest Income and Fee Income for 1Q 2019 increased by 24% and 35% compared to same period last year due to:
  - Institutionalized account planning and streamlining of the SME
  - Improved Margins
  - Increased volumes and business pipeline.
- Cross selling Treasury Income increased by 65% in Q1 2019 compared to same quarter last year

Source: FY 2018 Financial Statements, Saudi Banks



## Performance Culture



We are energising the entire organization to achieve our ambition

Shifting the bank's culture requires closing three gaps

Performance Culture

Better communication

More accountability

More outcome-focused

#### Recent activates to improve performance culture



New H.O.



Family carnival





**Exclusive Offers** 



Adventure Day

#### Performance Culture Priorities

- To help people, organizations and society achieve their aspirations by being their trusted and caring financial solutions partner
- Focus on performance management, driving strategic and role clarity across the organisation to become employer of choice

#### **Key Achievements**

- Moved to a new H.O. to improve Riyad Bank organizational health toward competiveness and creativity
- Conducted organization health index (OHI)
- Setting better KPIs alignment on business and improved visibility on annual priorities
- Reinforcing professional development processes such as grievances, personal improvement plans for low performers



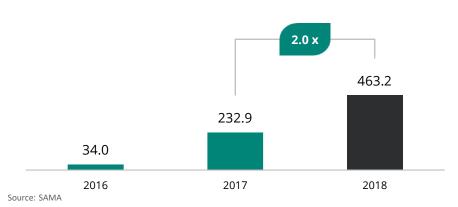
## **Innovation**



## We have room to improve digital capabilities that deliver a better customer experience

#### Market Potential - Example of rapid digital adoption in KSA

SADAD Electronic e-Commerce Account - Payment Value in SAR bn



#### **Innovation Priorities**

- Drive sales transformation in Retail and Corporate
  Banking by digitising end-to-end customer journeys
- Leverage advanced analytics and corporate partnerships to drive high quality leads
- 'Be-Digital' implementation of new IT infrastructure and 'Big Data' capabilities

#### Selection of Riyad Bank Digital Channels







Fingerprint ID

Riyad Line

App for Smartwatches







Pay Wallet App

Mobile Sticker

Smart Wristband

#### **Key Achievements**

- Mobile Banking (New Version)
- Apple Pay
- Digital Start-ups Partnership Program MOU singed with Munsha'at
- Re-Finance through Riyad Online
- Overdraft through Riyad Online.
- Online Account Opening.

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# Financial Highlights – Balance Sheet

Healthy balance sheet growth from improved economic environment and early progress with transformation initiatives

#### **Highlights**

- Total assets increased by 12% YoY driven by accelerating loan growth
- Loans rose by 12% YoY from both commercial (+16%) and consumer loans (+10%), reflecting increased economic activity and the bank transformation push
- Total Deposits increased by 14% YoY from both demand and other deposits (+10%) and time deposits (+20%)

SAR (mn)	1 <b>Q</b> 2019	4Q 2018	QoQ % change	1Q 2018	YoY % change
Cash and balances with SAMA and financial institutions	27,708	27,352	+1%	21,277	+30%
Investments, net	49,294	47,993	+3%	46,714	+6%
Loans and advances, net	158,242	151,025	+5%	141,222	+12%
Total assets	239,517	229,900	+4%	213,670	+12%
Customer deposits	173,491	169,822	+2%	151,921	+14%
Debt securities in issue	4,046	4,004	+1%	8,049	-50%
Total liabilities	201,872	193,125	+5%	177,501	+14%
Total shareholders' equity	37,645	36,774	+2%	36,169	+4%
Risk weighted assets	232,405	227,915	+2%	216,201	+7%
Tier 1 ratio	16.2%	16.1%	+0%	16.7%	-3%
Loans to deposits ratio (incl. Sukuk)	89.1%	86.9%	+3%	88.3%	+1%

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#### **Total Assets Growth Drivers (SARbn)**



#### **Total Liabilities Growth Drivers (SARbn)**



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## Financial Highlights - Income Statement

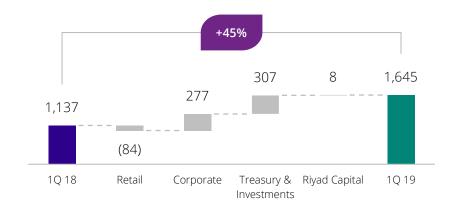
Healthy 1Q 2019 profit improvement driven by income growth

#### **Highlights**

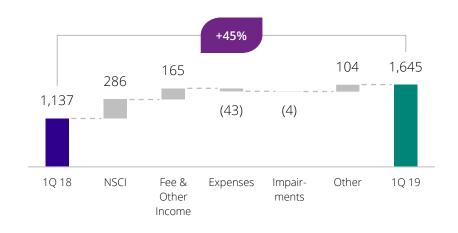
- 1Q 2019 Net income increased by 45% YoY from 21% total operating income growth, partly offset by an increase in total impairments of 2%, and an increase in operating expenses of 5% due to investment in growth initiatives
- On a segmental basis, YoY profit growth was driven by Treasury & Investments (+75%), Corporate (+73%) and Riyad Capital (+15%), partly offset by lower Retail Banking (-28%)
- 1Q 2019 Net income improved by 22% over 4Q 2018 from 8% income growth and improved efficiency, partially offset by increased impairments

SAR (mn)	1Q 2019	4Q 2018	QoQ % change	1Q 2018	YoY % change
Net special commission income	1,809	1,758	+3%	1,523	+19%
Fee and other income	771	625	+23%	606	+27%
Total operating income, net	2,580	2,383	+8%	2,130	+21%
Operating expenses	(845)	(904)	-6%	(802)	+5%
Impairment charge for credit losses and other financial assets, net	(211)	(142)	+49%	(160)	+32%
Impairment charge for investments, net	3	2	+50%	(45)	-106%
Net operating income	1,526	1,339	+14%	1,123	+36%
Net income for the period	1,645	1,352	+22%	1,137	+45%
EPS	0.55	0.45	+22%	0.38	+45%
NSCI margin	3.44%	3.42%	+0%	3.14%	+10%
Cost to income ratio	32.8%	37.9%	-14%	37.7%	-13%

#### Net Income Growth Drivers by Segment (SARmn)



#### **Net Income Growth Drivers by Type (SARmn)**



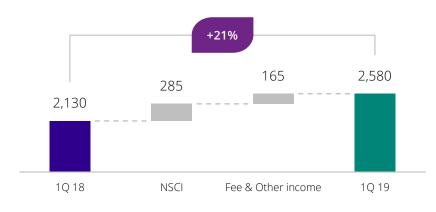
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## **Income Trends**

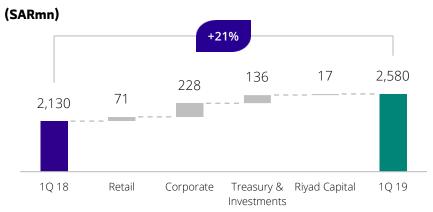


Strong income growth from margin expansion and balance sheet growth

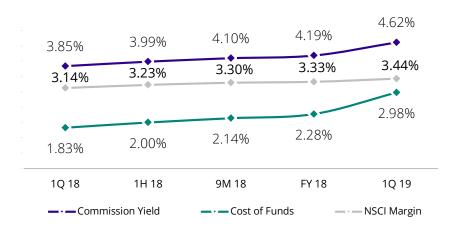
#### Total Operating Income Growth Drivers by Type (SARmn)



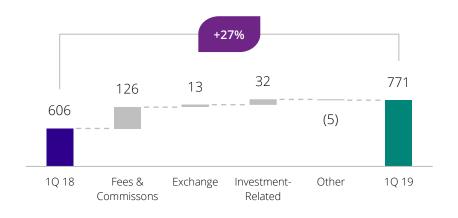
#### **Total Operating Income Growth Drivers by Segment**



#### NSCI Margin, Yields and Funding Costs (YTD %)



#### Fee & Other Income Growth Drivers by Type (SARmn)

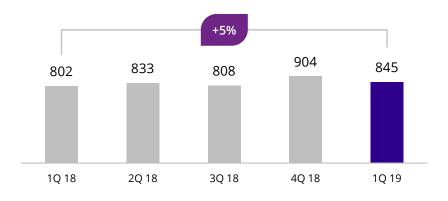


# **Expenses Trends**

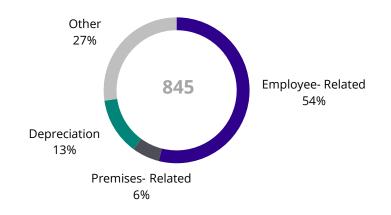


Increased costs from investments in the Bank's transformation program, but yielding improved efficiency

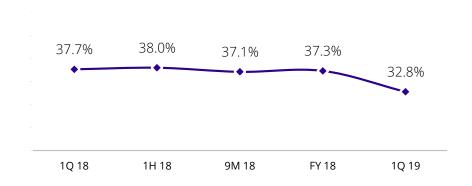
#### Operating Expenses (SARmn)



1Q 19 Operating Expenses Mix by Type (SARmn)



#### Cost to Income Ratio (YTD%)



#### Operating Expenses Growth Drivers by Type (SARmn)



# **Credit Quality**

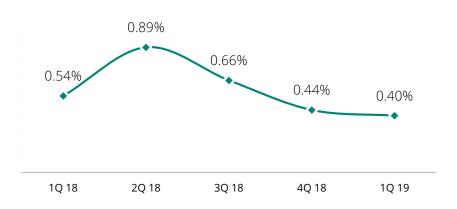


1Q 2019 cost of risk improved by 4 bps QoQ to 0.40%

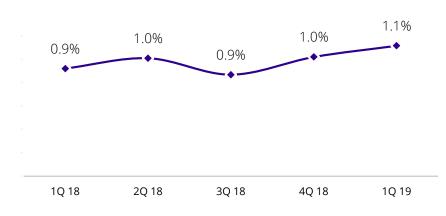
#### Impairment Charge Drivers by Segment (SARmn)



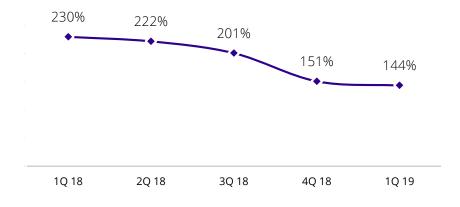
#### Cost of Risk (%)



#### NPL Ratio (%)



#### NPL Coverage (%)

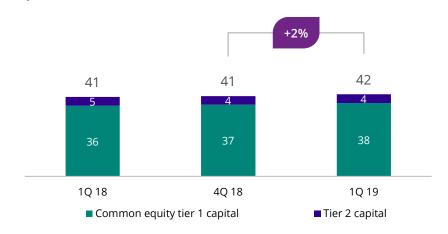


# **Capitalisation & Liquidity**

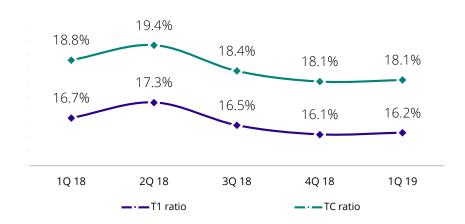


Capitalisation and liquidity comfortably within regulatory limits

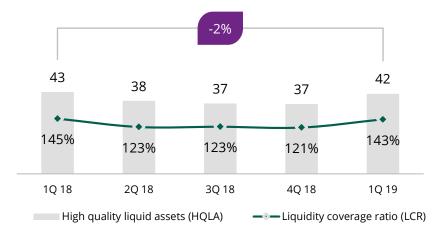
#### Capitalisation (SARbn)



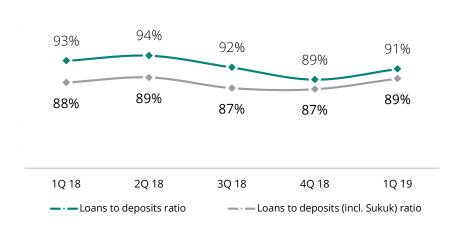
#### Capital Ratios (%)



#### **HQLA and Liquidity Coverage (SARbn/%)**



#### Loans to Deposit Ratios (%)



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# Riyad Bank Guidance

Outcome for FY 2019 is expected to mirror 1Q 2019

Guidance Metric	2018	1Q 2019	2019 Guidance
Loans, Net	SAR 151 Bn	SAR158 Bn	Low double digit % growth
Net Profit Margin (%)	3.33%	3.44%	+10bps to 15bps
Cost to Income (%)	37.9%	32.8%	Below 35%
Cost of Risk (%)	0.44%	0.40%	0.40% to 0.50%
CET1 (%)	16.1%	16.2%	16.0% to 16.4%





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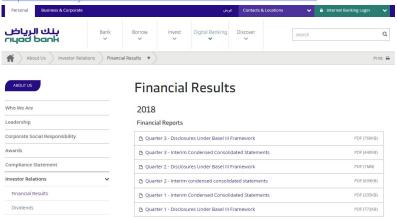
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