

# **Results Presentation**Q1 2021 Earnings Call

Tareq Al Sadhan, Chief Executive Officer Abdullah Al Oraini, Chief Financial Officer

Riyadh, 6 May 2021











## Riyad Bank is the Third Largest Bank in Saudi Arabia

## Q1 2021 Key Metrics

SAR 308 bn in Assets

196 bn in Loans, Net



198 bn in Deposits



2.8 bn in Operating Income

1.4 bn in Net Income SAR

## Third Largest Bank in Saudi Arabia



**341** Branches



2,452 ATMs



101,951 PoS

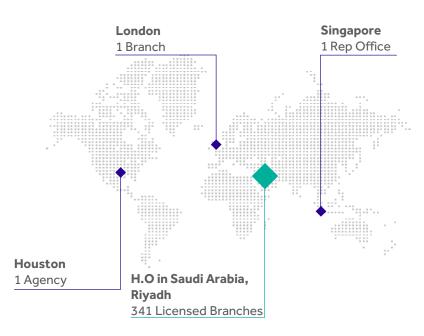
## **Ratings**

BBB+ S&P

**BBB+** Fitch

A+ cı

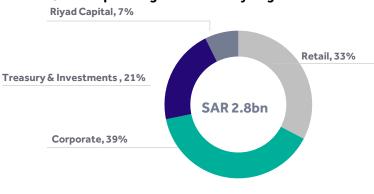
## **Riyad Bank Presence**



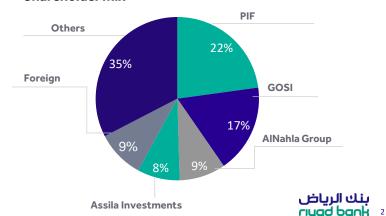
## Net Income after Zakat (SARmn)



## 1Q 2021 Operating Income Mix by Segment



#### Shareholder mix



## Management Highlights









## Q1 2021 Snapshot

## **Strategy**



- Activated a new phase of the transformation 2025.
  - Value through innovation.
  - Enablement through next gen operating model.
  - Efficiency through digitization.

## **Financial Performance**



- Net loans grew by 7.5% YoY to SAR 196 billion.
- Total Deposits grew by 3.0% YoY to SAR 199 billion.
- Total Operating Income decreased by 2.1% YoY to SAR 2,824 million.
- Efficiency ratio reached 34.8%.
- Net Operating income before Impairments and Zakat decreased by 6.4% YoY to SAR 1,842 million.
- Net Income decreased by 8.3% YoY to SAR 1,354 million.

## **Asset Quality, Capital & Liquidity**



- Cost of Risk reached 50 bps.
- Capitalization remained strong with CET1 of 16.1% and total CAR of 19.7%.
- LCR and NSFR Ratios reached to 181% and 128%, respectively. LDR (incl. Sukuk) reached 94.8% while regulatory LDR stood at 78%.

# KSA Macroeconomic Environment











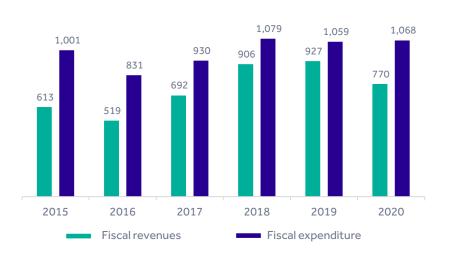
## Saudi Macro Framework

The Economy started to recover form COVID-19 impact

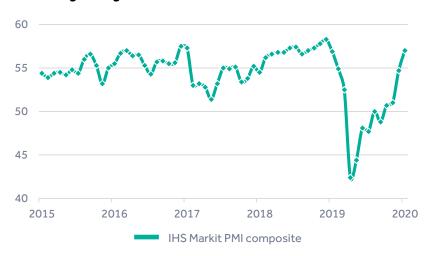




#### Fiscal Revenues and Expenditure (SARbn)



#### **Purchasing Manager Index**











## **Banking Sector Highlights**

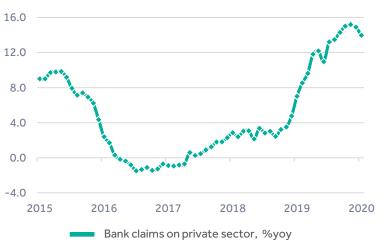
The Economy started to recover form COVID-19 impact (Continued)



## **Credit and Customer Deposits**



#### **Credit to Private Sector**



#### **Money Supply M3**



## Vision 2030 initiatives

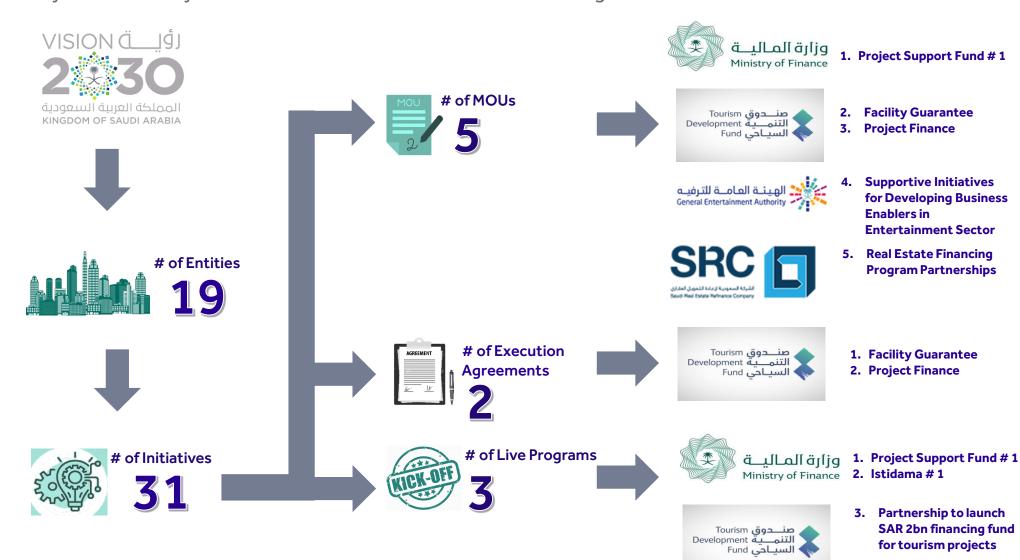
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Riyad Bank is fully committed to the success of the National Agenda



## Strategy Update











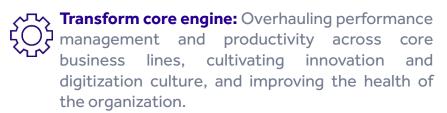
# Riyad Bank has executed its strategic transformation exceptionally well, making it the fastest growing bank in KSA for the past 3 years



To be the most innovative and trusted financial solutions partner



## Overarching Theme (2017-2020)



## **Key Achievements:**

CAGR %, 2017-2019

- Increased customer's base, net profits and deposits and market share.
- Significantly developed the technical infrastructure and advanced the activation of digital capabilities to meet customer's needs during Covid-19 outbreak.
- Achieved specific targets positioning Riyad Bank amongst the strongest brands and one of the best work environments by jumping 25 points in the Organizational Health Index score placing Riyad Bank in the top quartile of measure globally.









## However, structural and recent shifts in the industry require us to chart a new course for the Bank

## Recent trends



Increasing customer expectations around digital sales and service.



Depressed demand and compressed margins due to COVID-19

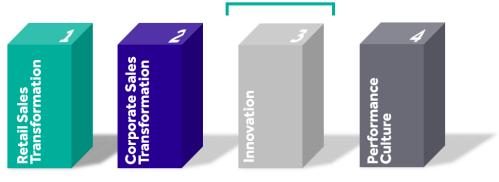


Imperative to renew effort to reinforce our competitive advantage



Growing competitive intensity with recent M&As in the region.

Hence Riyad Bank has activated a new phase of the transformation...



2020 onwards

## 2017-2020



## Transform core engine

Transform engine: core Overhauling performance management and productivity across core business lines, cultivating innovation and digitization culture, and improving the health of the organization.



## Accelerate growth and innovation

Penetrate of new and existing segments through innovative products and services, and improve customer experience.









## ... Which will be delivered across 3 areas and support our aspiration to become the Best Bank in KSA

## **Strategy**

## Value through innovation

Creating new markets through digital eco-systems, disrupting me-too propositions, integrating Advanced Analytics into BAU

## **Enablement through next** gen operating model

Transforming core technology infrastructure and operating model through agile



## **Efficiency through** digitization

Improve organization productivity including front to back digitization

## **Aspiration**











## Financial Results Overview





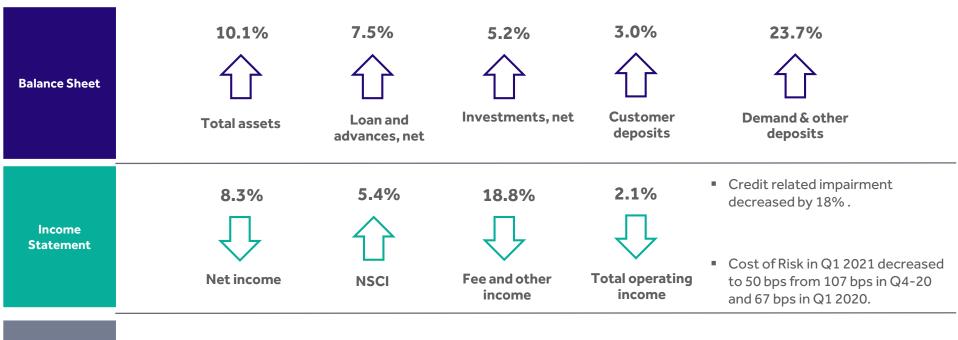






## Q1 2021Key Highlights

Q12021 Vs Q12020



**Asset Quality** 

- NPL ratio 1.96 % and NPL coverage at 123 %
- Capital position: CET1 ratio of 16.1% and Total Capital Adequacy Ratio of 19.7%.
- Strong funding and liquidity with Regulatory Loans to Deposits Ratio of 78%, Net Stable Funding Ratio of 128% and Liquidity Coverage Ratio of 181%.
- Leverage Ratio of 11.8%.







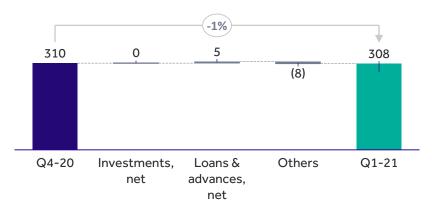


## Financial Highlights – Balance Sheet

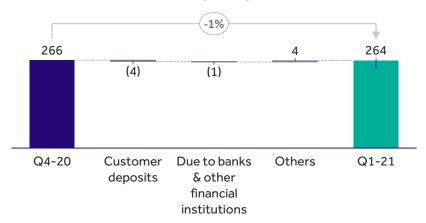
Strong balance sheet growth supported by continued growth in loans and placements

SAR (mn)	1Q 2021	4Q 2020	QoQ % change	1Q 2020	YoY % change
Cash and balances with SAMA and financial institutions	48,370	55,579	-13.0%	32,792	+47.5%
Investments, net	56,934	56,450	+0.9%	54,144	+5.2%
Loans and advances, net	196,443	191,347	+2.7%	182,784	+7.5%
Total assets	308,036	310,088	-0.7%	279,697	+10.1%
Customer deposits	198,598	203,039	-2.2%	192,902	+3.0%
Debt securities in issue	8,648	5,684	+52.1%	9,692	-10.8%
Total liabilities	263,809	265,733	-0.7%	241,899	+9.1%
Total shareholders' equity	44,228	44,355	-0.3%	37,797	+17.0%
Risk weighted assets	274,610	268,134	+2.4%	258,056	+6.4%
Tier 1 ratio	16.1%	16.5%	-2.6%	14.6%	+10.0%
Total capital adequacy ratio	19.7%	19.1%	+3.1%	18.8%	+4.8%

#### **Total Assets Growth Drivers (SARbn)**



#### **Total Liabilities Growth Drivers (SARbn)**







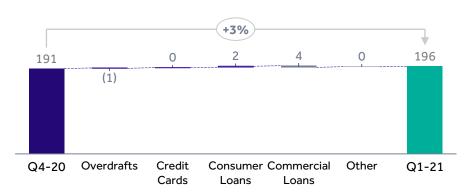




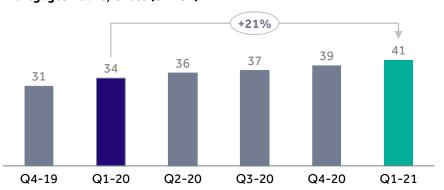
## Assets & Lending

## Strong loan growth mainly driven by commercial and mortgage loans

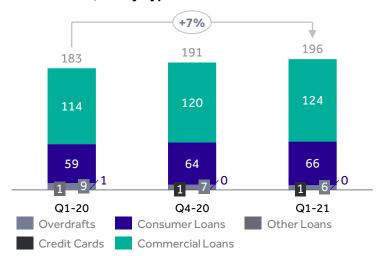
#### Loans & Advances Growth Drivers (SARbn)



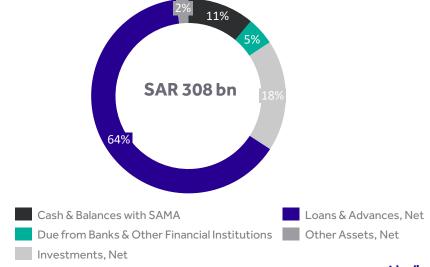
## Mortgages Loans, Gross (SARbn)



#### Loans & Advances, Net by Type (SARbn)



#### Total Assets Mix (SARbn)







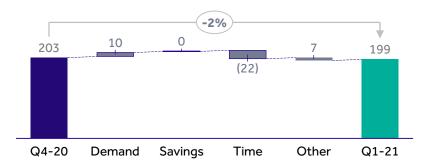




## **Liabilities and Funding**

Continued strong growth in non-commission bearing deposits

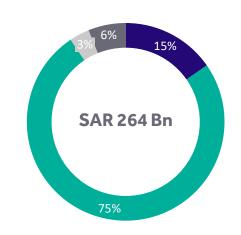
#### **Customer Deposits Growth Drivers (SARbn)**



#### **Total Customer Deposits by Type (SARbn)**



#### **Total Liabilities Mix (SARbn)**











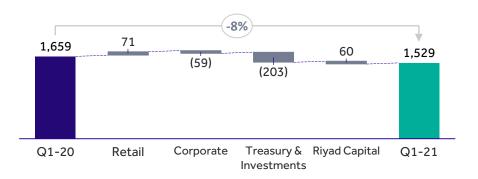


## Financial Highlights – Income Statement

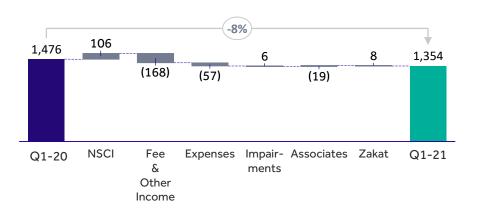
Operating income growth was offset by higher impairment charges

SAR (mn)	1Q 2021	4Q 2020	QoQ % change	1Q 2020	YoY % change
Net special commission income	2,096	2,036	+2.9%	1,989	+5.4%
Fee and other income	728	754	-3.4%	896	-18.8%
Total operating income, net	2,824	2,790	+1.2%	2,885	-2.1%
Operating expenses	(982)	(958)	+2.5%	(925)	+6.1%
Net operating income before impairment charges	1,842	1,832	0.5%	1,960	-6.4%
Impairment charge for credit losses and other financial assets	(247)	(651)	-62.1%	(308)	-19.9%
Impairment charge for investments	(55.5)	(29.6)	+87.3%	(0.3)	+18146%
Net operating income	1,539	1,150	+33.8%	1,652	-6.8%
Share of earnings of associates, net	(11)	6	-276.3%	8	-238.5%
Net income for the period before Zakat	1,529	1,157	+32.2%	1,659	-7.9%
Zakat for the period	175	277	-36.8%	183	-4.4%
Net income for the period	1,354	880	+53.9%	1,476	-8.3%
EPS	0.45	0.29	+53.9%	0.49	-8.3%
ROE before Zakat	13.8%	10.6%	+29.8%	16.9%	-8.4%
ROA before Zakat	2.0%	1.5%	+32.3%	2.4%	-8.6%
Cost to income ratio	34.8%	34.3%	+1.3%	32.1%	+8.5%

## Net Income before Zakat Growth Drivers by Segment (SARmn)



## Net Income after Zakat Growth Drivers by Type (SARmn)







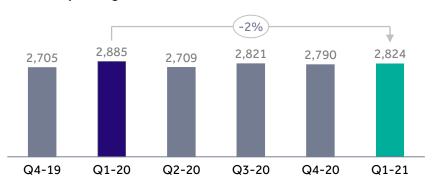




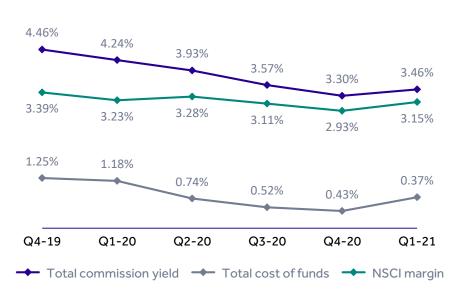
## **Income Trends**

## Income growth supported by strong balance sheet

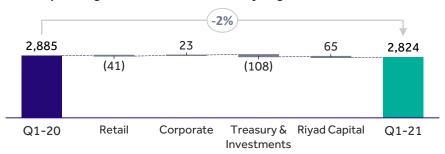
#### **Total Operating Income, Net (SARmn)**



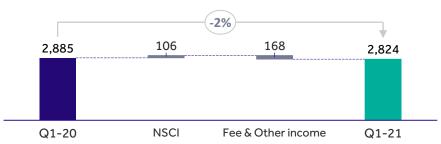
#### NSCI Margin, Yields and Funding Costs (%)



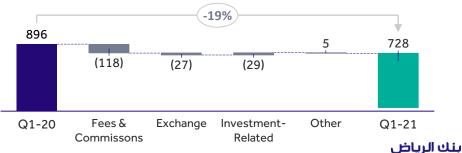
#### **Total Operating Income Growth Drivers by Segment (SARmn)**



## Total Operating Income Growth Drivers by Type (SARmn)



#### Fee & Other Income Growth Drivers by Type (SARmn)







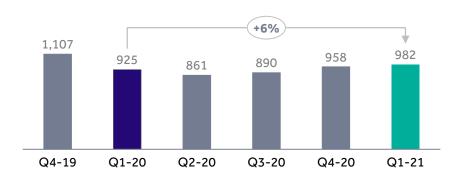




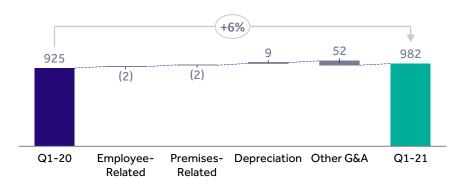
## **Expenses Trends**

Continued cost efficiency improvement driven by income growth, despite continued investment in the Bank's transformation program

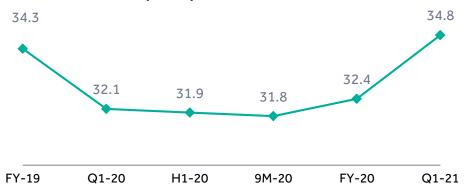
#### **Operating Expenses (SARmn)**



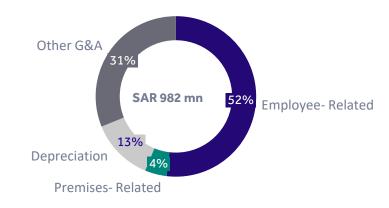
#### **Operating Expenses Growth Drivers by Type (SARmn)**



#### Cost to Income Ratio (YTD %)



#### Q1 2021 Operating Expenses Mix by Type (SARmn)





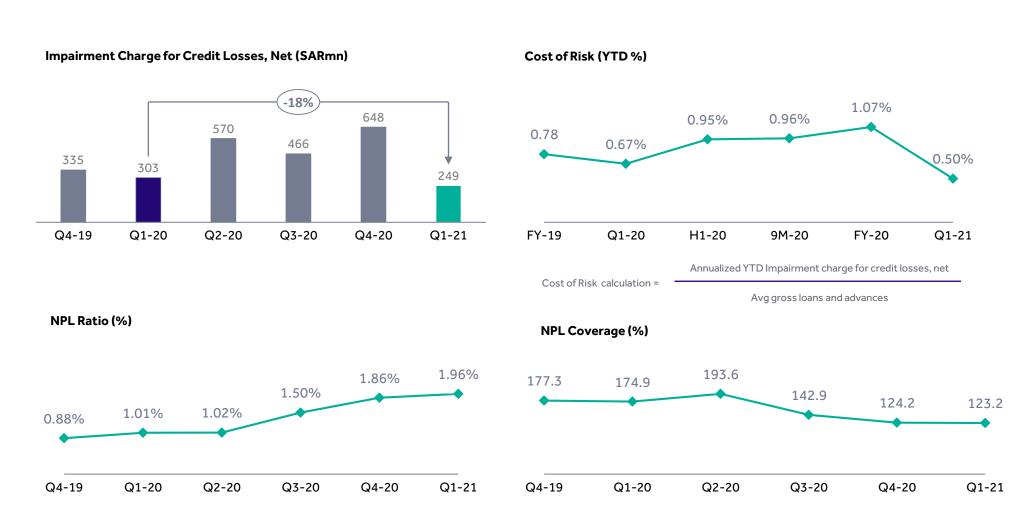






## **Credit Quality**

Stable asset quality trends with solid NPL coverage ratio





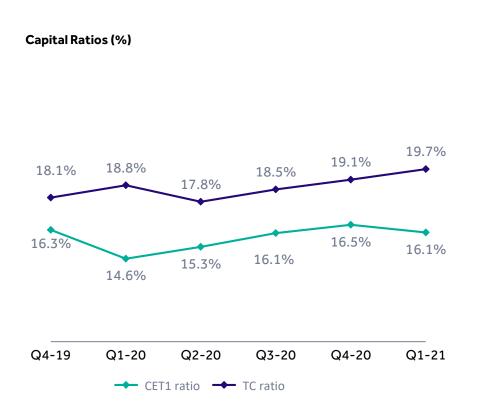


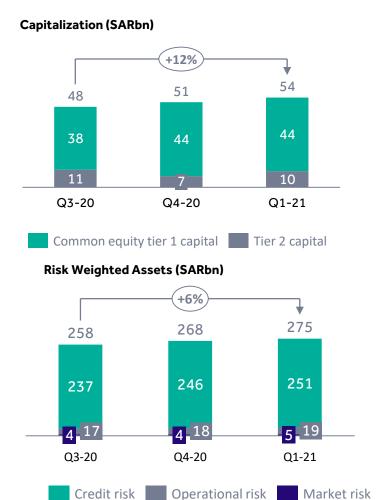




## Capitalization

Capitalization well above regulatory minima and continues to support growth









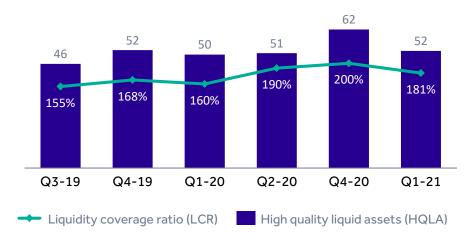


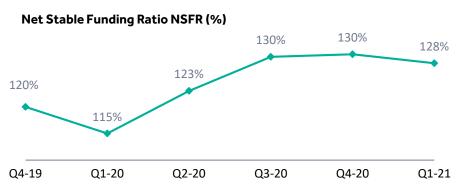


## Liquidity

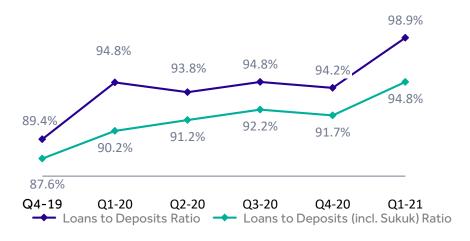
## Liquidity continues to be at comfortable levels

#### **HQLA and Liquidity Coverage (SARbn/%)**





## Loans to Deposit Ratios (%)



### Basel III leverage Ratio (%)



## 2021 Outlook



## MOST







## 2021 Guidance

## **Riyad Bank Guidance**

Guidance Metric	FY 2020	2021 Guidance	Q1 2021 Actual	
Loans, Net	SAR191 Bn (+10% YoY)	High single digit % growth	SAR196 Bn (+7.5% YoY)	
NSCI Margin (%)	3.13%	-10bps to -20bps	3.15%	
Cost to Income (%)	32.4%	Below 34%	34.8%	
Cost of Risk (%)	1.07%	0.8% to 1.0%	0.50%	
CET1 (%)	16.5%	Above 15%	16.1%	
ROAE Before Zakat (%)	12.9%	Above 12%	13.8%	





# Appendix











# Riyad banks' commitment to Environmental, Social and Governance (ESG) factors, started well before global trends



"Bukra", a comprehensive and long-term corporate social responsibility strategy, is aligned with the best practices of the most important local, regional and global frameworks, including Vision 2030, and the UN Sustainable Development Goals

With Bukra, the Bank is targeting the following UNSDGs:























## **Social**

- Organized several internal and external blood drives with 382 donors and donating 168,970 ml
- Supported King Faisal Specialist Hospital Center for Autism
   Research and the Autism Center of Excellence and Participated in
   an international research project studying the effects of COVID 19 on people with disabilities and their families
- Hired qualified employees with disabilities and also committed to implementing facilities in the buildings
- 41% of the SMEs in the Kafalah Programme are working with Riyad Bank, and the Bank holds the highest SME portfolio and largest loan book for SMEs
  - **189%** increase in Saudi Workers in SMEs
  - 53% increase in Women Owners of SMEs

## **Governance**

- 6 Independent Board Directors
- 4 Board Subcommittees
- Adopted 2 new Governance policies and frameworks
- Updated communication guidelines to meet the needs of persons with disabilities

## **Environmental**

- By recycling 3,480 kg of waste, We saved 80 cubic meters of landfill, almost 14 tons of CO2 (Data from EPA), and 59 trees.
- By saving 7,520 kg of paper, We reduced the volume of material printed over the previous year and reducing toner costs by 73%









## Riyad Bank COVID-19 Initiatives

Supporting the economy and community while ensuring business continuity and safety of employees

## **Medical efforts**



 Distributed 7,000 safety boxes containing masks, gloves, and sanitizers to all employees



Donated SAR 17 million to the Ministry of Health under the "We are responsible and I am the First one" campaign.



Donated SAR 10.9 million to the Society Fund initiative by Ministry of human resources and social development



 Partnered with Saudi Food bank and various charities to distributes 10,000 food boxes to families in need Ramadan.

## **Economic efforts**

- Through SAMA credit relief initiatives channeled via the bank, 10,636 loans and 2,301 entities were deferred, amounting to total volume of payment deferred of SAR 19.87bn
- Postponed loans installment for all public and health workers for 3 months starting from April in recognition of their service during the crises.
- Collaborated with the ministry of communications and information technology to distribute 677 tables to students to facilitate their study from home efforts.

## **Work Continuity**

- 100% of work capacity
- Maintaining social distance principle and flexible working hours
- Daily deep cleaning of all bank premises

## **Employees**

- Hot lines and App for employees
- Employee booklet that includes general awareness, Covid-19 preventive measures, policies.
- 40+ awareness messages (email, text messages and calls)

## Customers

- Marketing campaigns to encourage customers to use the digital channels
- Delivering ATMs cards to customers homes

## **Investors**

Conducted multiple calls with investors and analysts





























## Government programs

SAP 290+bn in combating adverse impact of COVID-19 on Saudi Economy

Saudi Arabian Monetary Authority (SAMA)			Ministry of Finance	Ministry of Interior	Saudi Human Resources Development Fund
To Private sector		To Banks	To Economy	To extend Iqama and visas for expats for three months without	SAR 5.3 bn to support private sector
Corporate	Retail	Postponed SAMA	To increase Government Debt to GDP up to 50% Total of SAR 117 bn	charge	to employ and for training
SMEs Deferred Payments Program extended till Q1 2020	Free transfers between local banks  Revaluated internet rates and	supervisory Prudential policy measures (SRVs and ICAAP)		Ministry of Municipal and Rural Affairs	General Authority of Zakat and Tax
SAR 13.2 bn Funding for Lending	other fees imposed on credit cards  Refunded to the customers the exchange commissions on	Postponed of new regulations (Provisioning methodology and Basel III finalized reforms)  Requested banks to engage with the external Auditors to measure	to support Private Sector ✓ SAR 70 bn in Q1-20	1,400 economic entities	To delay submission of declarations and payment of Zakat and VATs
Program SAR 0.8 bn	credit cards for canceled travels  Raise the limit allowed for		✓ SAR 47 bn in Q2-20 SAR 47 bn	to delay services fees payments for 3 months	Replacing 15% VAT on real estate transaction with 5% sales tax
POS & E-commerce fees  SAR 6 bn	without pin number en		to support health sector  USD 0.5 bn	Ministry of Commerce	Saudi Financial Support Services
Loan Guarantee Program	Raise transfer limit for digital wallets to SAR 20K	Expected Credit Loss (ECL) to be reasonable and supportable	to fund int'l efforts vs Covid-19	To delay 116	SAR 9 bn to cover 60% of salaries in the private sector
Repo rate cut at 1.0%	Postpone the instalments for 6 months without interest or additional costs, for those affected by losing their jobs	Extended the Foreign Bank Branches	30% off to electricity bills for commerce and industry	thousand commercial license renewal fees for 90 days	
Extended pausing the practice of freezing Saudis customers' accounts due to ID expiry until further notice.  Waived all fees on customers (corporate and retails) related to refinance or loan settlement.  Provided all electronic channels from issuing and renewing insurance policy and receiving various requests and inquiries from customers.		Regulations (FBBs) execution  SAMA injected SAR 50 bn into the Banking sector	Defer SMEs installments financed by	Saudi Customs	Social Development Bank
			Development funds  Threshold for the 1st home buyer VAT waiver to SAR 1 mn	Postponing the collection of custom duties for one month	SAR 12 bn to support households and SMEs









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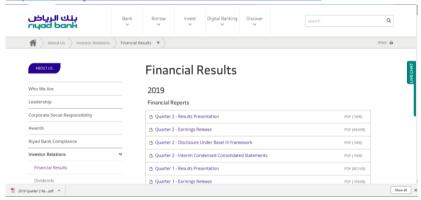
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## Riyad Bank Head Office

#### Link



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