



Corporate Social Responsibility Report





# Welcome



Our Corporate Social Responsibility program “Bukra” is a core pillar to our future growth as well our day to day business.

Despite the impact of the COVID-19 pandemic we strived to apply the standards of Environmental, Social and Governance (ESG) in order to develop initiatives and programs aligned with Saudi Vision 2030 and the United Nation’s Sustainable Development Goals while also following Riyadh Bank’s 2025 Strategy.

Our initiatives are based on four key pillars: Knowledge, Economy, Community, and Environment. These pillars generated innovative and unique initiatives, which resulted to effective solutions for multiple social, socio-economic and environmental issues.

This report outlines the initiatives that have been implemented and have been realized under “Bukra” program for year 2021. The report also showcases the milestone achievements highlighted by the remarkable figures to support, which we are highly proud to share with the community and the stakeholders.

At Riyadh Bank, we envision "Bukra" to be at the forefront in the social development field and to create more sustainable initiatives for a better and brighter future, because “Today's Investments are Tomorrow's Hope”.

Kindest regards.



**Eng. Abdullah Mohammed Al-Issa**  
**Chairman of the Board**  
Riyadh Bank

# Bukra Strategy

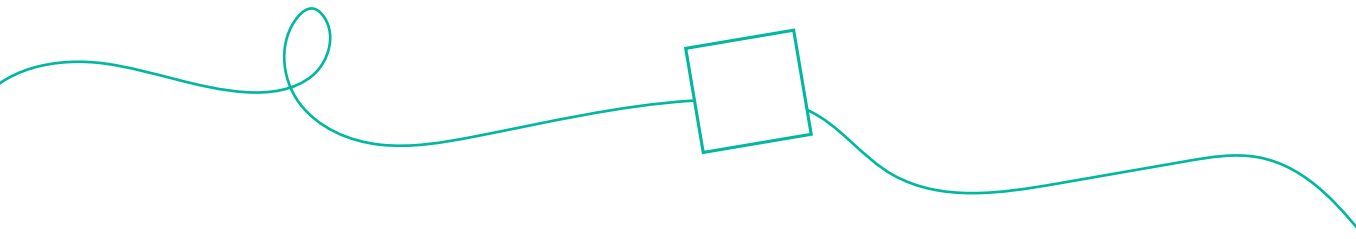


## Vision

To be a leading member of sustainable practices that would add value to employees, customers, stakeholders and the whole community of Saudi Arabia.

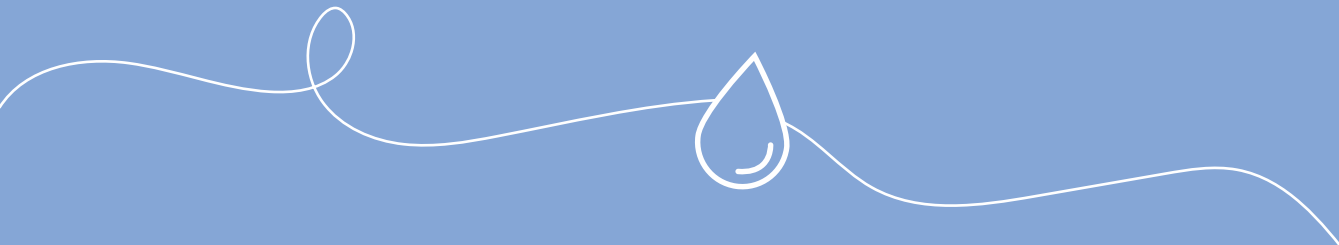
## Mission

To deliver quality corporate social responsibility practices of impactful values and benefits in alignment with the bank's strategy and operations, the United Nations Sustainable Development Goals (SDGs), and the Kingdom's 2030 Vision.





# Community



# Community



## Blood Donation Initiative

This year Riyad Bank collaborated with different organizations to activate 2 blood donation campaigns in different cities and regions around the Kingdom.

- 1 Prince Mohammed Bin Abdulaziz Hospital
- 2 King Abdul-Aziz Hospital
- 3 Blood Banks in different regions
- 4 King Faisal Specialist Hospital & Research Centre
- 5 Red Crescent

Riyad Bank employees had the chance to donate blood and be part of the campaign we developed during the months of June and September.

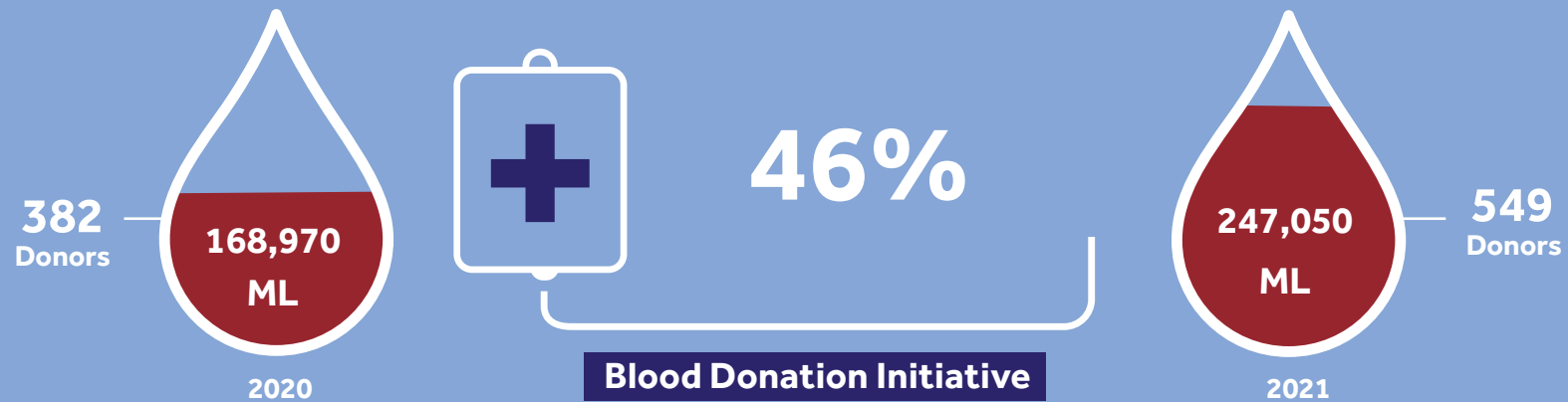


**549**  
Donors



**247,050**  
ML

# Community



Our blood donation campaigns contributed to saving around

**1,647** Lives

\*Red Crescent Organization

# Community



Ramadan Campaign

In Ramadan, in collaboration with Saudi Food Bank (إطعام) we distributed **100,000** meals in **5** main cities.

100,000

FOOD BOXES

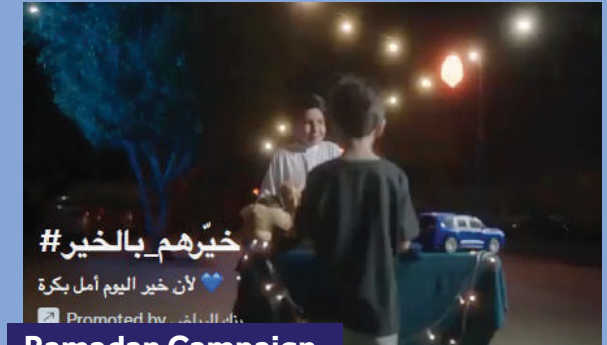


Ramadan Campaign

In collaboration with مؤسسة ركائز التفاؤل we distributed **10,000** food baskets to **62** charity organizations around the Kingdom

10,000

FOOD BASKETS



Ramadan Campaign

We shared a video for Ramadan campaign on Riyad Bank social media and internal broadcast email.

30.8M Total  
impressions

15.8M Trend  
impressions

7.45M Tweet  
impressions

14.0M Uses of  
#خيرهم\_بالخير



# Community



## Awareness Broadcasts

Educational Awareness Broadcasts were sent to the employees which aimed at raising awareness about several international days such as Alzheimer, Breast Cancer, Autism Awareness, International Day for Persons with Disabilities etc., in both Arabic and English Languages.

+84 BROADCASTS



## World Cancer Day

To raise awareness about cancer, we shared educational internal broadcasts about types of cancer. Each ribbon represents a type of cancer, gathered to form a message that aims at raising awareness of cancer. Ribbons were distributed to all employees in the Head and Regional Offices. Riyadh Bank employees volunteered to prepare gift items for cancer patients in collaboration with جمعية تفاعل Al-Ahsaa, which included (Oxygen machines, thermometers, blood oxygen monitors, blood pressure monitors).

40

Oxygen machines

100

Thermometers

100

Blood oxygen monitors

30

Blood pressure monitors

# Community



**Earth Hour**

To raise awareness about the importance of saving energy, we shutdown all the lights in the head offices and main buildings. Our employees volunteered to implement this activity.



**Alzheimer's Awareness Month**

To raise awareness about Alzheimer's Month, we collaborated with the Saudi Alzheimer's Disease Association by featuring awareness messages through internal channels. In addition, a booth that simulates the life of Alzheimer's patients has been set up at Heart of Riyadh.



**Breast Cancer Awareness Month**

To raise awareness about Breast Cancer, we provided free consultation in a booth at the Head Office and a workshop at Heart of Riyadh. We also offered free examination in collaboration with Oxyhealth clinic.

# Community



## Water Day

To raise awareness about the importance of saving water, we installed stickers on toilet mirrors in the Head Offices reminding employees to use less water.

We also shared an email broadcast asking the employees to share their best daily practices to save water.



## Braille Day

We activated Braille Day by engaging our employees in a friendly contest aiming at raising awareness of this day.

**+3000**  
Number of views

**+500**  
Number of participants

**+500**  
Number of screenshots



## World Health Day

**50,000,000**  
Steps

**38,100K**  
Distance

# Community



## World Autism Awareness Day

We activated World Autism Awareness Day by sharing a broadcast on Autism and inviting for all Riyad Bank employees to benefit from services of the two Autism centers sponsored by the bank.

Riyad Bank employees contacted CSR department and cases were referred to the Autism Center of Excellence.



## World Environment Day

Our employees activated World Environment Day by volunteering to clean a beach in Dahrn - Eastern Region.



## Eid Al-Adha Initiative

We encouraged our employees to participate in packaging 1,000 gifts for orphans for Eid Al-Adha in collaboration with مؤسسة ركانز التأمل In 3 main cities:

■ Riyadh

■ Jeddah

■ Dammam

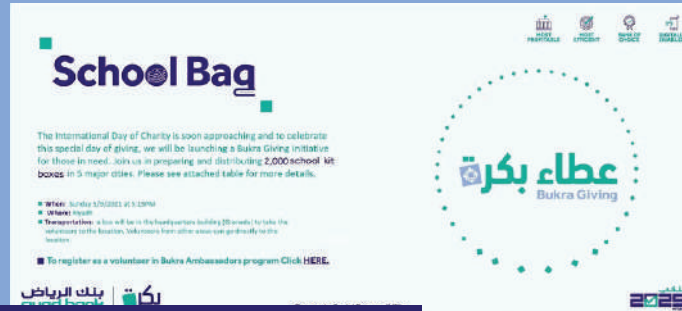
# Community



## Organ Donation Campaign

We launched Organ Donation Campaign to encourage our employees to register on the national organ donation platform and share their donation card with CSR.

**87** Registered Employees



## International Day of Charity

We activated International Day of Charity by the following initiatives:

- Back to school campaign
- Marketing charity donation accounts
- Clothes donation



## International Day of Charity

We launched Back to School Campaign as part of International Day of Charity in collaboration with مؤسسة ركانز التفاؤل :

- **2000** School Bags
- Charity organizations in **10** different cities around the Kingdom
- **68** Volunteers

# Community



## Bukra Ambassadors

We launched Bukra Ambassadors initiative to encourage Riyad Bank employees to participate in volunteering.

1,342

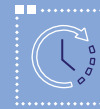
Registered Employees

Through Riyad Bank's different social responsibility initiatives, our employees was able to volunteer in different cities and regions around the Kingdom.

2020



32  
Volunteers



103  
Hours

2021



395  
Volunteers



811  
Hours



# Community



## First non-profit hospital in the Kingdom

Riyad Bank has signed an agreement with Bab Al-Khair Medical Services Company to establish the first non-profit hospital in the Kingdom



## Gulf Sustainability Awards 2021

We received an award for Best Sustainability Education and Awareness Program

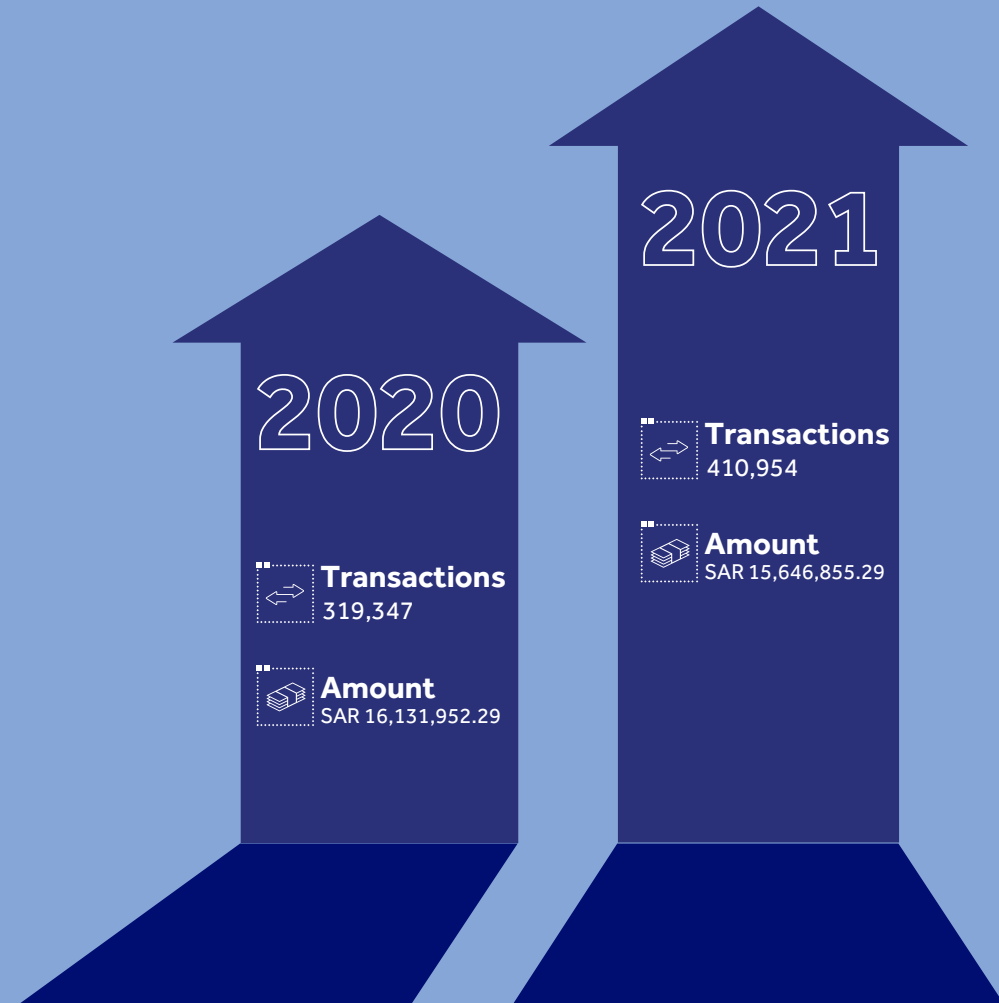
# Community



## Charity Donations

Donation accounts of various charity organizations were opened with Riyad Bank.

 28.6%







# Environment



## Environment



# Recycling Initiative

Riyad Bank continued its recycling project and encouraged all employees to continue recycling.

The campaign continued placing two Recycling Bins in each division and 10 branches (One for Paper, One for Plastic).



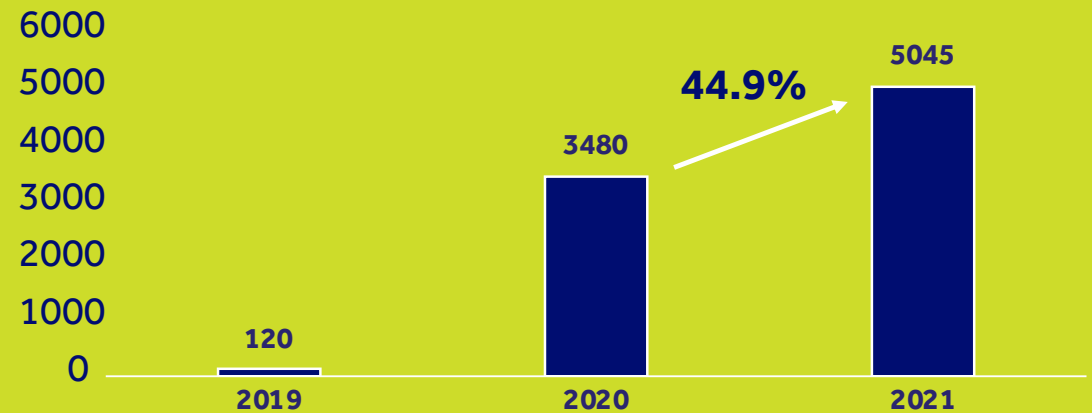
# Environment



## Recycling Initiative

In the middle of 2021, we made a major milestone in our sustainability efforts by expanding the recycling program and included 10 branches as a pilot project. A step that set Riyad bank pioneer of office sustainability practices and office zero waste goals.

Recycling Data KG/Year



## Recycling Initiative



35,315

Gallons of Water



85.7

Trees



11.6

Cubic Meters of Landfill



20.18

Tons of CO2



20,180 KW

Saved energy



# Environment



## Recycling Initiative

We continued promoting the idea of the "Recycling Ecosystem"



**5,050 KG**

2020

Paper Consumption and Cost	
Amount in Paper	Cost SAR
55,652,500	1,153,826.55

2021

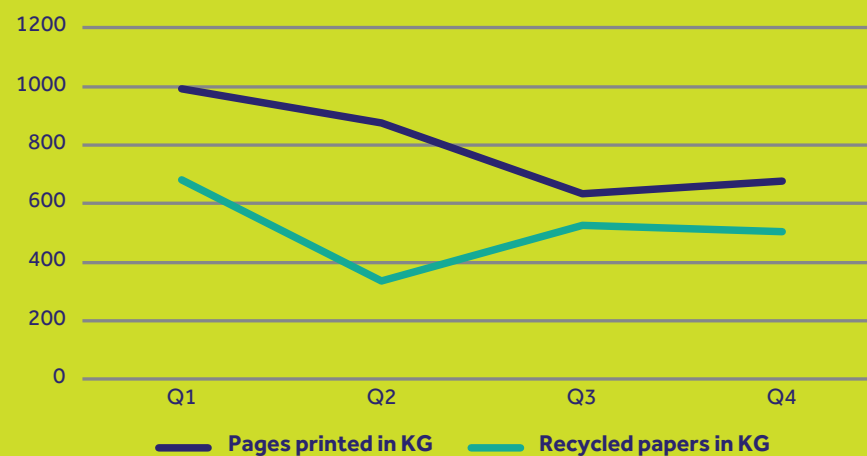
Paper Consumption and Cost	
Amount in Paper	Cost SAR
45,855,000	946,599.50

**2021**

**18%** Reduction in cost

Q1	Q2	Q3	Q4	2021
Pages printed in KG				
990.6	872.88	634.14	676.6	3,174.22
Recycled papers in KG				
619	396	462	332	1,809
Percentage				
62%	45%	73%	49%	57%

## Recycling in HO



# Environment

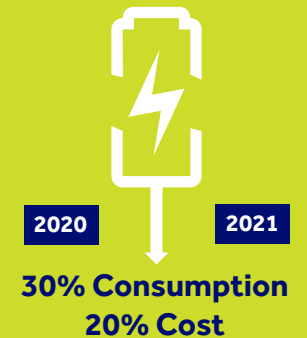


## Electricity Saving

### Riyad Bank Buildings: Main Buildings and Warehouses

A smart timer has been installed to reduce electricity consumption by controlling AC units operation schedule in HOR in addition to a thermostat control based on employee's working hours. It was fully optimized recently by April 2021.

2020	2021
SAR 11,355,281.20	SAR 8,990,599.25
KW 35,773,720.67	KW 24,692,324.21

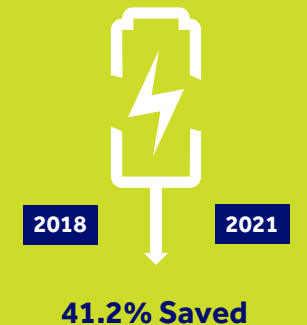


## Electricity Saving Initiative

### Al Quds Branch 239

A smart timer has been installed to reduce electricity consumption by controlling AC units operation schedule only, based on working hours of branch. It was fully operational since March 2019

2018	2021
SAR 145,538.75	SAR 85,500.00
KW 461,353.93	KW 289,830.51



# Environment



## Beach Cleaning

On December 31st, we collaborated with A community group to clean Salman Bay in Jeddah

Riyad Bank employees and their families have volunteered to support this initiative.



38 KG  
Glass

54 KG  
Paper

178 KG  
Plastic



# Environment



## Electronic Recycling Initiative

Riyad Bank collaborated with Ertiqa Organization to recycle PC-hardware items

Device	Quantity
Computer PC	226
LCD Screen	235
Printer	22
Scanner	5
Total	488







**ESG**



 <b>Environment</b>	 <b>Social</b>	 <b>Governance</b>	 <b>Diversity</b>
Green & Renewable Projects <b>28 Projects</b> Cost: <b>SAR +52 Billion</b> RB financing: <b>SAR 7.4 Billion</b>	87 Registered Organ Donors	Cyber security ISO/IEC 27001:2013	19 new Employees with Disabilities
Electricity consumption: HOR saved <b>30%</b> of electricity consumption / Saved <b>41.2%</b> of electricity consumption in Branch <b>239</b>	Donation Accounts: <b>410,954</b> transactions with the Amount of <b>SAR 15,646,855.29</b>	(PCI DSS) Certification	7.45% Growth in female employees since 2015
Recycling: Total recycled <b>5,050 KG</b> plastic and paper, Saved: <b>35,315 gallons</b> of water, 86 trees, 12 cubic meters of landfill, 20.18 tons of CO2, and 20,180 KW of energy	Blood donation: <b>549</b> donors <b>247,050 ML</b>	ISO business Continuity. ISO22301:2019	<b>26.8%</b> Total percentage of female employees
	16 ABA Graduates in 2021 total <b>37</b> graduates	3 Independent Board Directors	+2,500 customers with disabilities
	395 Volunteers - <b>811</b> Volunteering Hours	8 Sharia Meetings, <b>8</b> Fatwas in <b>2021</b> /total <b>143</b>	
	22,657 Total Training Days	55 Policies, <b>21</b> Committee Charters and <b>384</b> processes	
	SAR <b>48 M</b> total Donation and philanthropy		
	SAR <b>117,082.10 M</b> in financing SME, Ranked <b>#1</b> in number of entities financed by all participants (Banks and Non-Banks) and in volume of loans granted to SMEs through KAFLAH		
	7 Accessible branches (in progress)		

## Green and Renewable Banking



In line with Riyad Bank strategy 2025 to be the best bank in Saudi Arabia, and as part of our social responsibility towards the environment, Riyad Bank launched "Green and Renewable Energy Banking Initiatives" to measure the bank's support in financing related projects in accordance with the launching of the Saudi Green Initiative.

28  
Financed Projects

+52  
Billion Projects value

7.4  
Billion Riyad Bank's  
financing contribution



## Green and Renewable Banking

Riyad Bank signed an MOU with SPARK to establish and develop **المستقبل للحاضر** initiatives

The MOU aims to developing different initiatives through innovative business models designed to support the business enablers of activities related to the targeted sectors of Saudi Vision 2030

بنك الرياض يدعم رؤية واستراتيجية رؤية المملكة 2030  
مركز تطوير مبادرات ومحفلات الأعمال

اتفاقية تعاون..  
**مبادرات المستقبل للحاضر**  
مع مدينة الملك سلمان للطاقة

**10 مبادرات..**

مشاريع سبارك	سبارك أعمال	سبارك حياة
• سبارك مشروع	• مركز سبارك أعمال	• سبارك جودة حياة
• سبارك Pay	• سبارك مكبات أعمال	• سبارك Press
• سبارك استدامة وكفاءة إيفاق	• سبارك محتوى محلي	
• سبارك الفلم	• سبارك Think	

تساهم المبادرات في ..

الذكاء والابتكار والريادة	التنمية المستدامة
الخدمات الحكومية	البيئة
الصناعة والتجارة والزراعة	الصحة والغذاء والمياه
الخدمات والمرفعة	تعزيز المرأة
السكن	البيئة والمناخ
التربية والترفيه والرياضة والمشاركة والثقافة	التأهيل والتدريب والتوظيف

**25** هدف من 96 في رؤية المملكة 2030

**12** محور اقتصادي واجتماعي

بنك الرياض spark  
riyadbank.com  
92 000 2470

Riyad Bank contributed to the Saudi Green initiative and renewable energy through the launch of 10 programs as part of the Green and Renewable Banking Programs to align with the Saudi Vision 2030.

- Smart Green Buildings
- Green Supply Chains
- Green International Investments
- Green SMEs
- Green Industries
- Green Energy
- Green Land
- Green Transportation
- Green FinTech

## Green and Renewable Banking

Riyad Bank signed an agreement with Desert Technologies to support renewable energy projects

- Company sales from green and efficient energy products
- Special offers related to the program



**تكنولوجيات الصحراء للصناعة.. تنضم إلى المصرفية الخضراء والمتجددة من بنك الرياض**

تم توقيع مذكرة تفاهم لتأسيس برنامج مشترك لدعم..

- 1 مبيعات الشركة من المنتجات الخضراء وكفاءة الطاقة
- 2 مشتريات المنشآت من منتجات الشركة
- 3 تخفيضات وإعفاءات خاصة بالبرنامج

**يساهم البرنامج في..**

- 1 دعم المنشآت وتمويل التحويل إلى الطاقة المتجددة وكفاءة الطاقة
- 2 دعم مبادرات المنشآت في الطاقة المتجددة وكفاءة الطاقة
- 3 دعم مشاريع ومجموعات المنشآت والجهات العامة وكفاءة الطاقة
- 4 استحداث منتجات جديدة خاصة بالبرنامج

للتزيد من المعلومات  
riyadbank.com  
92 000 1816

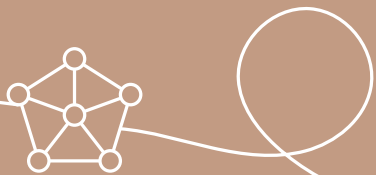
بنك الرياض riyad bank | desert technologies

## The program contributes to:

- Enterprises support to transform to green and efficient energy products
- Support Saudi initiative related to renewable and efficient energy
- Support the producers and manufacturers of green and efficient products and services
- Acceleration of usage of green and efficient energy products and services



# Economy



# Economy



## WSL Platform



Riyad Bank launched “WSL Platform” an Open Innovation Platform to enable entrepreneurs and developers to access the testing environment simulating real local banking data easily and safely, By launching WSL, Riyad Bank is transforming the FinTech industry and will have a pioneering role to accelerate the innovation in the financial sector in accordance with Saudi vision 2030.

60

Number of registered innovators



VISION 2030  
رؤية 2030  
مملكة البحرين  
Kingdom of Bahrain

بنك الرياض خاصر لوفقة والشراك  
البنك السعودي - إلى السعدوني

إطلاق مركز..  
تطوير مبادرات  
وممكنات الأعمال

أول مركز بالمملكة  
يخلص تصميم وتطوير  
مبادرات دعم ممكنات  
الأعمال للجهات  
الحكومية وقطاع  
الأعمال

مؤاممة تصميم المبادرات  
المشاركة في تحقيق أكبر  
عدد ممكن من أهداف رؤية  
السعودية 2030 وتوصيات  
مجموعة العشرين ومؤشرات  
المملكة في التنافسية  
العالمية وسهولة الأعمال

مكافئة مساهمة الجهات  
الشامل" لتعزير التنافسية  
بين مبادرات وبرامج  
الجهات لدعم ممكنات  
الأعمال

أهداف  
المركز..  
1 تصميم قرارات الدعم  
حسب ممكنات الأعمال  
في كل قطاع  
2 اختيار الجهات لمبادراتها  
من خلال المركز قبل  
الإطلاق الفعلي  
3 استفادة المنشآت  
والجهات من قاعدة  
بيانات المركز في تحديد  
المبادرات المناسبة  
وتلافي التكرار  
والإزدواجية  
4 حلقة وصل بين الجهات  
وقطاع الأعمال من  
خلال منصة واحدة

بنك الرياض  
riyad bank

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www.riyadbank.com

## Business Initiatives & Enablers Development Center

As part of the Bank's continued efforts to support the Kingdom's vision 2030, Riyadh Bank launched the first Center in the Kingdom specialized in designing and developing the Initiatives of Business Enablers support for government entities and business sector through:

- Designing initiatives to achieve the maximum goals of 2030 Saudi Vision, G20 recommendations, and Kingdom indices in Global competition and ease of business.
- The possibility of joining governmental entities to "Cross-Success" program in order to enhance the integrative between entitie's initiatives and programs of business enablers support.
- Speed and quality in launching, implementing and reduce costs for initiatives and beneficiaries.





Riyad Bank has signed an agreement with The National Industrial Development and Logistics Program (NIDLP) to enable businesses in the industrial & logistics sector.



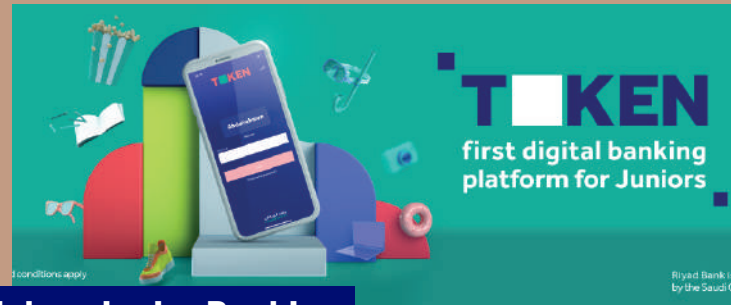
برنامج تطوير الصناعة  
الوطنية والخدمات  
اللوجستية



# Economy



2 Initiatives “**نموّل لتصنع**” & “**نستثمر لتصنع**” worth SAR 6 billion launched with NIDLP to support and localization products manufacturing.



Token, the Kingdom’s first mobile banking and financial literacy platform for kids, launched to teach children healthy banking and money practices: to encourage the next generation of spenders and savers to learn about the value of finances, Retail Banking launched the Kingdom’s first standalone children’s mobile application, ‘Token Junior Banking’.



Riyad Bank values being a key partner with TRSDC in social and environmental sustainability, a groundbreaking partnership in Green financing with SAR 2.95 billion participation in the Red Sea Development’s syndicated facility

# Economy



## SMEs Support

Riyad Bank Won the “SMEs Best Bank” award from:

- EUROMONEY
- Kafala
- Asia Money
- Monsha'at
- IFS

**%41** Riyadh Bank holds the Highest Portfolio of SMEs, and the Largest Loan Book for SMEs.

بنك الرياض خاضع لرقابة وإشراف  
البنك المركزي السعودي

## المملكة..

### في المركز السابع

وفقاً لتقرير المرصد العالمي لريادة الأعمال لعام 2020/2021م

مساهمات بنك الرياض في دعم المنشآت الصغيرة والمتوسطة

البنك  
الأعلى تخصيصاً

من محافظته الائتمانية بنسبة 13% لتمويل  
قطاع المنشآت الصغيرة والمتوسطة

تمويل...  
**%41**

من المنشآت الحاصلة على تمويل مصرفي  
بالتعاون مع برنامج كفالة

جائزة...  
**أفضل بنك**

في تمويل المنشآت الصغيرة والمتوسطة  
في الشرق الأوسط من قبل يورو موني  
وآسيا موني

جائزة...  
**أفضل بنك**

في تمويل المنشآت الصغيرة والمتوسطة  
من قبل برنامج كفالة ومؤسسة IFS

جائزة...  
**أفضل بنك**

في تمويل القطاعات المستهدفة من قبل  
رؤية المملكة 2030 من قبل برنامج كفالة  
ومؤسسة IFS

ورش عمل توعوية وتنشيطية  
للمنشآت الصغيرة والمتوسطة تجاوز عدد  
المستفيدين منها خلال عام 2020م نحو

**10970** منشأة

تخصيص نحو...  
**29** مركز مختص

في تمويل ومصرفية المنشآت الصغيرة  
والمتوسطة عبر المملكة

لمزيد من المعلومات  
riyadbank.com  
92 000 1816

بنك الرياض  
riyad bank

بنك الرياض خاضع لرقابة وإشراف  
البنك المركزي السعودي

## بنك الرياض يحصل على جائزة

### أفضل بنك في الشرق الأوسط

#### للمنشآت الصغيرة والمتوسطة

مقدمة من يورو موني لعام 2021

بنك الرياض  
riyad bank

بنك الرياض  
riyad bank

riyadbank.com  
92 000 2470

بنك الرياض  
riyad bank

We also expanded our operations for smaller businesses by adding 29 dedicated centres across the Kingdom, while fully digitising the lending process for SMEs. Enhanced the Bank's workforce capacity and capabilities to better serve SMEs by:

- Increasing the number of employees dedicated to serving SMEs,
- Expanding the number of dedicated SME centres across the Kingdom,
- Increasing the man-days of training provided to SME staff,
- Investing in training SME customers to improve their business capabilities, and initiating workshops held for SMEs and entrepreneurs.



36

# Economy



## Jadeer Partnership

Jadeer E-service empowers small and medium enterprises, by facilitating their access to the existing purchasing opportunities of service partners in the public sector and major companies in the private sector.



## Saudi Corporate Social Responsibility Center (مبادرة الخزنة)

Riyad Bank collaborated with the Saudi Cooperate Social Responsibility Center through a sponsorship of **مبادرة الخزنة** to increase the financial literacy of the community by providing training courses and workshops in savings field for 3 months.

30

Training courses and workshops

123,255

Total Number of Attendees





# Knowledge





# Knowledge



**Madac Academy**

Riyad Bank collaborated with Madac Academy to sponsor establishing robotics educational laboratory.

**+1,000** Expected beneficiaries annually



**Riyad Capital**

Riyad Capital delivered a lecture to Prince Sultan University students.

**+110**  
Attendees

**Title:** Capital Market and Investment Products



**Summer Training Program**

The program targets sons, daughters and siblings of RB employees who are high school and/or college students to equip them with the necessary tools for career development.

**53**

**35**

**88**





# Philanthropy





# Philanthropy



## King Faisal Specialist Hospital Center for Autism Research



Riyad Bank renewed the agreement with King Faisal Specialist Hospital to fund the Center for Autism Research for **1 Year** with the amount of **SAR 10,000,000**.

This fund supports the Center's Operations, Research, and Development.



**8,496**  
Beneficiaries



**4,926**  
Trainees



**3,419**  
Diagnosing and Intervention Sessions



# Philanthropy



مركز التميز للتوحد  
Autism Center Of Excellence

## Autism Center of Excellence

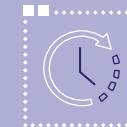
In 2018, Riyadh Bank signed an agreement with the Ministry of Human resources and Social Development to fund Autism Center of Excellence for 5 Years.

**This fund supports the Center's Operations, Research, and Development.**

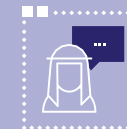
- Provide specialized rehabilitation services for people with Autism Spectrum Disorder (ASD).
- Participate & conduct scientific and applied research in the field of ASD. Provide training for therapists in the field of ASD.
- Provide the community and families of ASD with support through awareness programs.



108  
Volunteers



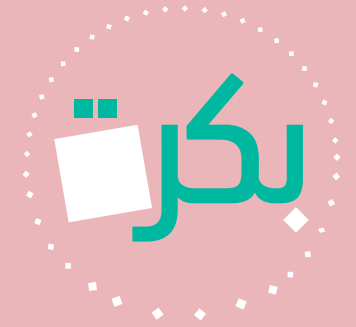
6,635  
Hours



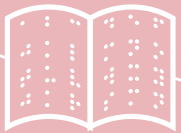
78  
Trained teachers



2,255 Sessions  
314 Beneficiaries  
I train my child program



# People with Disability Care Section





## People with Disability Care Section

### Purple Saturday

This year, Riyadh Bank was the only bank participated in Purple Saturday initiative launched by the Authority for Persons with Disabilities.

Special offers on bank products were shared with customers with disabilities on social media.

بنك الرياض، خاصو لرفاهة وإشراف  
البنك المركزي السعودي

بنك الرياض حتى 5 أغسطس 2021

# مبادرة السبت البنفسجي

\*تطبيق الشروط والأحكام  
لمزيد من المعلومات  
riyadbank.com  
8001242020

بنك الرياض | بكرة  
riyad bank

YouTube Facebook Twitter Instagram LinkedIn



# People with Disability Care Section

## Mowaamah Gold Certificate



### This year, Riyad Bank received:

Mowaamah Gold Certificate for Best standards and practices in creating work environment suitable for persons with disabilities .

We hired **19** new employees with disabilities

We ensured Accessibility in Technology by installing live transcriptions to WebEx meetings for our employees who are Deaf/Heard of hearing .

We installed text-to-speech software to enable our employees who are Blind/ with visual disability to access written data.



## Physical Accessibility

This year, we ensured accessibility of 7 branches around the Kingdom to meet all needs of customers and employees with disabilities.

- Riyadh
- Al-Madinah
- Dammam
- Jeddah
- Makkah

ATMs with accessible software features will be installed in 5 model branches to ensure financial independence of our customers with disabilities.

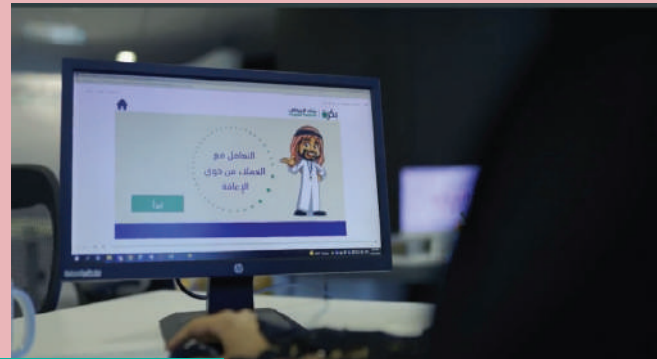


## People with Disability Care Section



### International Day of Sign Language

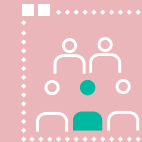
We activated the International Day of Sign Languages in correspondence with the National Day by sharing a video of the song in sign language.



### Awareness

The etiquette of dealing with persons with disabilities was listed as a mandatory course for all Riyadh Bank's employees.

The course explains how to deal with persons with physical, hearing and visual disabilities and features important information of different types of disabilities as well as accessibility and reasonable accommodations for persons with disabilities.



**5,050**  
Trained employees



# People with Disability Care Section



## International Day of Persons with Disabilities

On December 5th, we activated the International Day of Persons with disabilities in collaboration with King Absulaziz Public Library by inviting over 70 people with different disabilities children\adults and ensured activating knowledge and community pillars.



40 Volunteers

- In the International Day of Persons with Disabilities, we provided special offers on Riyad Bank products for customers with disabilities.
- Special offers on bank products were shared with customers with disabilities on social media



## People with Disability Care Section



### Accessibility in Family Day

We ensured all of our colleagues and guests have the accessibility to all event`s areas and zones in Riyadh and Dammam.

We offered Special busses that serves wheelchair users.







# ■ Partnerships ■



# Partnerships



## The stage

In collaboration with "The Stage", Riyadh Bank sponsored an initiative to deliver enrichment content virtually and live.

6 live shows discussing different topics including: entrepreneurship, empowering people with disabilities, economy and financial management, saving and investment, SMEs support, and financial technology.



Attendees

700

Speakers

20

Impressions

12M

Posts

70

Episodes

14





# ■ Sustainable Procurement ■





## Sustainable Procurement

### Riyad Bank Procurement & Contribution Dept. in local content

The Procurement Department at Riyad Bank has worked in Sustainable Methods and Systems which allows Riyad Bank to purchase, select vendors, and manage purchases in more sustainable ways, environmentally friendly, responsible and ethical way. Conducted training sessions and certification with SMES suppliers to qualify them in Banking Procurement Services and Goods.

■ %58 of the Bank suppliers from SMEs in 2021

■ 714M of the Bank procurement from SMEs till 2021

■ 4 Engaged strategic suppliers & other entities for sustainable social responsibility Initiatives

■ 365 suppliers engaged in 2021

■ 2 Engaged suppliers led by females

■ 7 Trained and certified SMEs suppliers to qualify them in Banking Procurement Services and Goods

■ One of the first companies signed in **جدير** Service to Support the SMEs



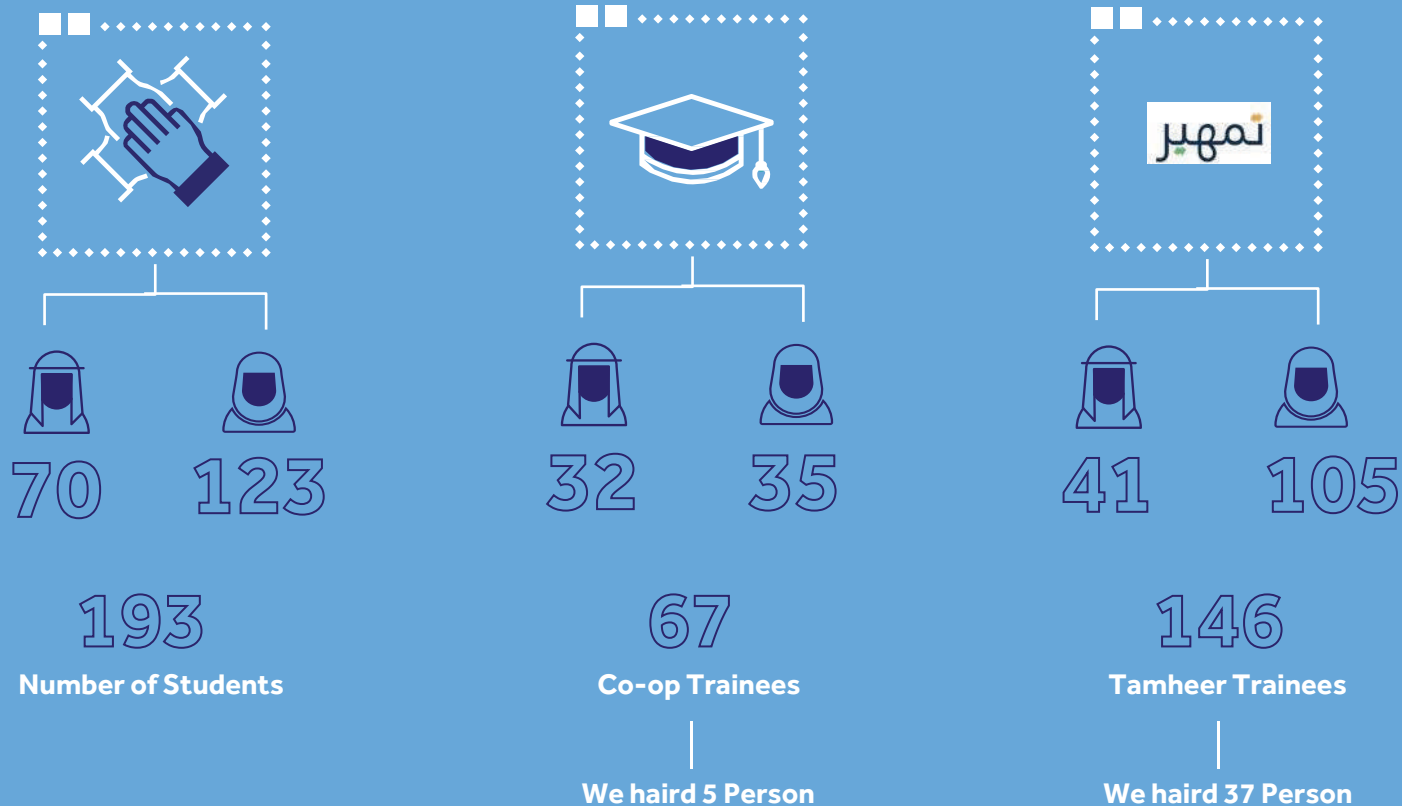


# Co-op Trainings & Internships



## Co-op Trainings & Internships

In 2021, Riyadh Bank trained more than 190 students within Internships and Co-op Trainings Programs for a period of 3-6 months within the Branches, Departments and Divisions of the Bank.





[www.bukra.riyadbank.com](http://www.bukra.riyadbank.com)