

Terms and Conditions of Riyad Bank Islamic Credit Card

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Praise be to Allah the Lord of the Worlds, and peace and blessings be upon our Prophet Mohammad, his Family and Companions.

The following are the terms and conditions of the shari'a compliant credit card as set by shari'a

1- Definitions:

a- Card: is a credit card that is compatible to Islamic shari'a and certified by Shari'a Committee, under the name of the cardholder (customer) upon his/her request to be used for paying financial commitments; issued as per the conditions set out below for card usage, credit limit, the payment due dates and validation time. The card remains the property of the bank when requested to do so.

b- Cardholder: the person in whose name a card is issued and an account is opened .He /she shall keep the card and associated PIN number in a safe place and prevent others from using it. If this is not adhered to, the cardholder is solely responsible for all transactions made by the other party. Without detriment to the provisions of article 9 concerning card loss, The cardholder is liable to pay the outstanding balance and shall remain so even if the card is no longer valid , or the card is no longer in the possession of the cardholder or cannot be used by the cardholder for whatever reason.

c- Card usage: the cardholder observes that the card is used in paying purchases, services and withdrawals that The cardholder in his/her part shall pay all his/her debts mentioned in the card account statement together with charges, fees or additional payments such as mailing cost, transaction and telephone fees should a cardholder purchase goods or services that required that, in addition to any charges in connection to sending the card and delivering it outside of the Kingdom.

d- Credit Limit: It is the maximum amount of credit extended by the bank to the cardholder. The limit cannot be exceeded as it is the cardholder's responsibility to ensure that provision is made for all transactions entered into, charges, costs, services and fees. The bank shall decrease the limit, at its discretion, and is subject to applicable credit standards. In case of exceeding the limit without Bank's consent to do so, the Bank shall claim any outstanding amount together with accrued charges , Murabaha profits or any other additional amount to cover any transactions that may occur in the future to avoid exceeding the credit limit. is a violation of this agreement by the cardholder.

The bank is not entitled to increase the credit limit without the approval of the cardholder. The cardholder can make additional payments to cover future transactions to avoid exceeding the credit limit.

e-Cash Withdrawal: The withdrawal of cash through automated teller machines (ATM) or at bank branches from the credit account. 30% of the credit limit will be made available for cash withdrawals. Limitation will apply in terms of the maximum amount that can be withdrawn and the number of withdrawals per day. These limitations can be set by the bank, authorities and other banks.

f- Card Account: means the Riyad bank records of the transaction dues which are transferred to the account obtained by using the card. This is in addition to relative dues whether creditors or debtors including outstanding amounts, installments due dates and any other information in connection with the card.

g- Account Statement: it is a monthly statement issued by the bank recording the status of the credit card. The statement includes the outstanding amount, the issuance date of the account statement, the payment due dates of outstanding amounts, transactions performed before issuing the account statement, received amounts, charges and Murabaha profits. In case the customer notices any errors, he/she shall report to the Bank through written dispute notice within 30 days from receiving account statements. The Bank shall inform the customer with all

Terms and Conditions of Riyadh Bank Islamic Credit Card

posted transactions and request a customer settlement within 90 days from the actual transaction date, The bank shall not post any transactions 90 days beyond the actual date of the transaction without the customer acceptance. The statement is issued in a combination of English & Arabic while details are listed in English only

h- Payment due date: is the last date of obtaining the outstanding payment on the card. The cardholder is obliged to pay the total amount of the outstanding amounts or at least part of it (minimum 5% or SAR 200) whichever is higher pursuant to the account statement. In case the cardholder fail to pay the total amount of the outstanding amount within the mentioned time limit , his/her guarantee shall report to buy goods using Murabaha with the intention of selling them to obtain cash liquidity necessary to recover the card outstanding amount with a profit margin and is given one month deferred time. This is as per the resolution of the shari'a compliant credit card by the Islamic Shari'a committee dates 16.7.2007.

i- Credit Shield: is a benefit available on the Credit Card which offers protection of paying the outstanding amount on the Credit Card in case of decease –God forbid- , accidents, Permanent Total Disablement due to accident & intractable diseases). It is in the form of Takaful Credit Shield.

2- Bank Liability:

The bank shall pay for the bills, receipts, transactions and other documents made by the cardholder within the regulatory terms and conditions for the card. The total amount along with charges, fees and further payment due, shall not exceed the credit limit entitled to the cardholder. The payments of these transactions and its fees shall be posted to the card account .the card holder is hereby liable to pay the outstanding amount balance and shall remain accountable of the payment due even if the card is no more valid or cancelled for any reason.

3- Card Validation:

The card shall be valid for a minimum of one Gregorian year from the issue date. If the card is not renewed, the cardholder shall officially inform the bank 10 days prior to the date of receiving the new card. The card is renewable for a period determined by the bank pursuant to applicable credit standards unless one of the parties informs the other of its desire of non-renewal. In case the cardholder has no desire to receive the new card, the bank shall be officially informed 10 days prior to the card date of expiry. All expired cards shall be returned to be terminated by the bank's administration or the cardholder himself/herself.

4- Payment Methods:

the cardholder shall pay all outstanding amounts within 25 days from issuing the account statement relating to the card account. The payment methods shall include the following:

a- Direct deduction: the outstanding amounts relating to the card account are deducted from the customer's current account which is agreed upon with the bank. The cardholder, therefore, may pay the whole amount 100% or the minimum limit (5% or 200 SAR) whichever higher. The cardholder shall undertake that his/her account contains enough cash to pay the outstanding amounts.

b- paying through branches: the cardholder shall transfer the outstanding amount from a current account to another or pay in cash at one of Riyadh Bank branches

c- Paying through check: the cardholder shall send checks for payment to any Riyadh Bank branch or credit card centers, including credit card number and ID number or Iqama number on the back of the check. In this case, the customer shall pay the outstanding amounts prior to payment due date to give the Bank enough time to collect the amounts.

d- Paying through (Riyad Online, internet banking, Riyad Line, interactive voice response and ATMs): the cardholder may register as a user through these channels and once registered he/she can transfer cash from the cardholder's current account to the credit card account.

e- All card shall be issued with a 5% minimum payment option which is (5%- 200 SAR) whichever higher.

The cardholder has the option to pay either the minimum payment due or the full amount shown on his/her statement. If the cardholder wishes to set up the monthly payment mode at 100% he/she can do so by calling the Riyad Bank call Add +96620002470 locally/overseas.

5- Fees and Financial Liability of the cardholder:

The cardholder shall acknowledge the Bank's right to maintain and claim all its financial rights not limited to card outstanding fees which is considered among the bank's financial rights for example:

a- all fees hereby shall be payable by the cardholder. The cardholder may view the pricing schedule on www.Riyadbank.com

b- The bank shall be entitled to modify the fees from time to time at its discretion. The bank shall notify the cardholder with such modifications through secured channels within 30 days prior to applying them except for fees reduction. Using the card after the effective date of any modifications or terms and conditions (as assigned by the bank in the notice) shall be considered an acceptance from the cardholder's side of that modification without any restrictions. In case he/she disagrees, he /she has the right to cancel the card within 14 days from receiving the notice.

In this case he/she has the right to claim the fees covering the remaining period.

The cardholder may also view the pricing schedule on the bank's website www.Riyadbank.com

c- If the cardholder desires to withdraw cash through any bank or ATM, certain fees shall be deducted on every withdrawal transaction.

d- The cardholder shall be accountable for any further fees, charges or financial dues obtained by the use of the card. The bank is entitled to post these payments to the card account. In case the whole balance is not paid prior or at the date of the payment due date, the Murabaha profits shall be calculated on the existing balance pursuant to section (h) in the aforementioned definitions.

e- The card shall be ceased if the cardholder fails to pay the balance of the outstanding amount or its minimum amount to the bank on the payment due date for two consecutive months. If the cardholder, after bank approval; intends to use the card after paying his/her balance of outstanding amounts, he/she shall pay a reactivation fee.

f- If the cardholder fails to abide by the terms and conditions, the bank will be entitled to deduct the outstanding amounts as per the credit card account from the cardholder's current account or any other deposits held with the bank without obtaining prior approval or issuing a pre-notice. The cardholder is obligated to have sufficient funds in the current account to cover the outstanding amounts as per the credit card account.

g- The bank is hereby entitled to impose penalties if it is proved that the cardholder is procrastinating in paying outstanding amounts or payment due, as the bank estimates the total payment due of the cardholder. These payments will be posted on charity account and are to be sent by the bank for charitable purposes. The bank shall update the cardholder's credit reports with The Saudi Credit Bureau (SIMAH). If the cardholder is unable to fulfill his/her obligations, it may affect his/her credit report status.

Terms and Conditions of Riyad Bank Islamic Credit Card

h- Deferred Payment: this is offered by the bank to cardholders from time to time. Cardholders will not be delinquent if no payment is made. A Murabaha deal shall be performed to cover the outstanding amounts of the credit card account. However, if the cardholder is not interested in taking up the offer, a decline notification must be sent to the bank within 15 days of the offer date.

i- Documents such as bills, receipts, transfers or other similar paper work that the bank pays and is included in the bank statement will not be sent to the credit cardholder. If the cardholder disagrees with a specific operation and requests a copy, a fee is charged for each requested copy after settling the dispute. If the bank finds that the cardholder is not responsible for the objected transaction once compared to the rules and regulations issued by visa / MasterCard, the bank reimburses the amount to the bank account of the credit card holder. The cardholder may view the pricing schedule on www.Riyadbank.com

j- All Riyad bank Credit Card holders would be enrolled for the credit shield program & at any point of time the outstanding customer can opt out or enroll for the credit shield. Credit shield fees would be the statement balance / balance multiplied by the credit shield fees percentage.

k- Total annual profit margin may increase in case of cash withdrawal and when annual issuance fees occur.

Illustrative example for computation Riyad Bank Shari'a compliant Murabaha credit card profits: You purchased an airline ticket for SAR 1,500 on April the 1st. Your statement generation date is 27 April while payment due date is May the 20th on which you paid 500 SAR. The following profit amount will appear on your next statement:

Total outstanding due on 27 April statement	1,500 SAR
Payment made on payment due date of May the 20th	500 SAR
Balance carried forward on the next statement (A)	1,000 SAR
Murabaha profit margin account (2.25% monthly profit margin/ 27% annual profit margin)**	
Murabaha profit amount applicable on 27 May statement(B)	22.19 SAR
Total outstanding due on 27 May statement (A)+(B)***	1,022.19 SAR

* assuming no outstanding balance is carried forward from last month

** (27% APR) exclusively applied to Islamic Titanium Card for clarification purposes. For more information about profit

margins in connection with cards type and segment, please visit the bank's website: www.Riyad-bank.com

***assuming no other transactions made from April the 27th to May the 27th

6- Card Independence:

a- The bank shall not be held liable for any third party transactions and cannot guarantee that the card will be accepted at all times. Thus, the bank has the right to refuse any request to be released from any obligation in connection to the use of the card, whether fulfilled or yet to be fulfilled on behalf of the cardholder by the bank.

b- The bank is entitled to collect amounts due on the credit card account by using any others funds held by the bank on behalf of the cardholder. The bank reserves the right, and without prior notice, to consolidate all balances due on credit card accounts in the name of the cardholder or where the cardholder is guarantor, in order to settle outstanding credit card account balances.

7- Foreign Currencies Transactions:

Transactions in currencies other than USD are settled first converted to USD and then to converted to Saudi riyal as per (visa/MasterCard) pursuant to current exchange rate. The conversion rate is calculated since the transaction date. The bank cannot be held liable for any financial discrepancies on currency conversion transactions. The cardholder shall abide by all rules

and regulations applicable to transactions or money trading of the country in which the transactions take place. Example

Transaction currency	Transaction amount (A)	Currency conversion rate to SAR (B)	Amount (SAR) (A*B)	Exchange rate (2.4%)	Total transaction amount on the card account statement
x	100	4	400	10	410

- Exchange rates illustrated on this example are related to Islamic Titanium MasterCard. For more information about exchange rates depending on the card's type and segment, please visit Riyadh bank's website www.riyadbank.com

8- Additional / Supplementary Card:

The cardholder may request other card/s for family member/s for his/her first degree relatives pursuant to same terms and conditions applicable on the primary card. The cardholder has two options, either an additional card under the same conditions as the primary card, sharing the same credit card account and credit limit, or a supplementary card which has a separate credit card account and credit limit. The primary cardholder is liable for all the financial obligations of all cards. An issuance and annual fee for the supplementary card will be posted to the card account by the bank.

9- Card Loss:

The cardholder shall be held liable for every unauthorized transaction that takes place. Thus, he/she shall maintain his/her card and PIN in a safe place. In case the card is lost or stolen the bank must be informed immediately by the cardholder. This can be reported by calling the credit card call center on toll number +966 920002470 (locally/Overseas) or by reporting it personally to any Riyadh Bank branch. The cardholder is liable for every unauthorized transaction that takes place before the bank is officially informed that his/her card is lost or stolen. The cardholder will not be held responsible of any unauthorized transactions after reporting to the bank.

10- Replacement Card:

the bank shall not be held liable for issuing a replacement card In case a card is reported stolen or lost. When the bank approves on issuing a new card, a fee will be levied by the bank for reissuance.

11- Documents:

a- The cardholder may disagree over any purchase or withdrawal transactions that were not performed by him/her provided that he/she disagrees in an official objection within 30 days from the card account statement issuance date accompanied by the documents that prove his/her claims, if any.

b- As for withdrawal transactions through ATMs, the ATM receipt printed by the machine after performing the transaction is considered the only reference of the amount and reception of the cash by the drawer.

12- Amendments:

The bank reserves the right to change or amend the foregoing terms and conditions and the cardholder shall be notified of such variations or amendments 30 day prior to the effective date through secure channels. If the cardholder does not accept the changes, the cardholder must inform the bank rejection in writing within 14 days of receipts of notification in a written notice accompanied by the primary card and supplementary cards, if any. All amounts due must be paid to the bank prior to closing the account under the terms of the agreement in force at the time, then the bank shall return the outstanding fees.

13- Cancelling or Replacing the Card:

a- The bank, at any time, reserves the right to cancel this card and / or any other additional / supplementary cards under which they were issued without prior notice. The cardholder shall return the cancelled card/cards to the bank and shall pay all the outstanding amounts. The cardholder shall reserve the right to cancel his/her card at any time after settling all card obligations.

b- If the card is replaced for any reason other than card renewal, the cardholder shall be notified of such replacement. The bank shall reserve the right to determine the card's technology, type and segment, at its discretion, to serve cardholders' and the bank's interests. The cardholder shall accept hereof as per issued by the bank.

c- The cardholder may cancel this card /or any other cards under which they were issued by written notice to the bank accompanied by the primary card and / or any other additional / supplementary cards. The cardholder shall pay the outstanding amounts of the cancelled card/cards immediately.

d- If the cardholder does not collect his/her credit card from the designated branch within 60 days, the bank is eligible to destroy the card based on the bank internal procedure.

14- Bank's usage of the cardholder's information and data:

The bank has the right to use its customer's and / or cardholder's information and data including ID. Number Iqama data, commercial registration, telephone number and other information. This information is used for the

purposes of banking transactions and to get any banking or credit data and information, by its staff and / or entrusted dealers who are obliged to keep this information and data confidential.

15- Applicable laws and disputes settlement:

The interpretation and implementation of the terms and conditions hereof and any resulting transactions whatsoever are subject to applicable Saudi regulations. The Committee for the Settlement of Banking Disputes at SAMA, or what might replace it, has the final decision and judgment in any dispute that may arise in connection with the execution of this agreement or its interpretation

16- Notices:

a- Written Notices shall be sent to the cardholder's permanent address in this request or any other secure channel. The cardholder may not complain that he / she has change the address except if he / she sends a written notice of this matter at least one week prior to its effective date. The cardholder shall update the bank with any changes in P.O Box, contact numbers or e-mail

b- The bank will send marketing messages through (SMS) or e-mails regarding new services, products and offers. In case the cardholder does not desire to receive these messages he/she shall request in writing in the nearest Riyad Bank branch / contact call center.

Terms and Conditions of Riyad Bank Islamic Credit Card

17- Power of attorney, Declaration and applicant's signature

a- Praise be to Allah the Lord of the Worlds, and peace and blessings be upon our Prophet Mohamad, his Family and Companions.

I hereby appoint as my agent(s) to buy goods from Riyad Bank in the form of Murabaha installments if a payable balance occur on the monthly payment due date of the card as per bank records. I also hereby appoint Riyad Bank to sell the aforementioned goods to a third party in accordance with the current price at the time of the transaction. The bank shall have the right to assign a third party to perform the goods sell transaction and use the accrued amounts to settle the outstanding amount of the card.

The power of attorney hereinafter is binding and cannot be cancelled or revoked as long as the card is active.

b- The Cardholder Acknowledgement:

1- The cardholder shall acknowledge his/her full responsibility of updating all his/her personal information with the bank. The agent will send monthly SMS messages to cardholders to inform them about the Murabaha transactions using contact data registered at the bank.

2- The cardholder shall acknowledge his/her commitment to provide Riyad Bank with any information or data to establish and/or review and/or manage his/her account herewith. He/she shall authorize the bank to obtain and collect any information it deems necessary or in need of regarding the cardholder, his/her account and facilities therewith, from the Saudi credit bureau (SIMAH) or to any other agency approved by Saudi monetary agency (SAMA).

3- The cardholder shall acknowledge that the bank has the right to change the type or the segment of the card as the Bank may consider appropriate, in addition to review the credit limit of the card from time to time and increase/decrease the credit limit as per regulatory laws at its discretion without prior notice. If he/she desires to reject the increase therein, he/she shall request that through the bank contact number at any time without any liability on the bank.

4- I hereby declare that I have read and understood the terms and conditions of the card. In addition, I have received a copy of that, and I shall be bound by these terms and conditions together with any other documents signed by me in this regard.

Date: / / تاريخ / /	Agent's/applicant's signature: توقيع المتقدم بالطلب
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For branch use only

Name /	Signature /
Name /	Signature /