

Retention Period of Customers Documents

With reference to SAMA's circular no. 371000093889 dated 24/8/1437H, Riyadh Bank assures its customers that the retention periods for paper documents are as follows:

1. The Bank shall retain all original paper documents related to customers transactions for a minimum period of ten years from the date of the completion of transactions or the end of the banking relationship.
2. The Bank shall retain all original paper documents in connection with lawsuits of any nature for a minimum period of ten years from the closure date of the lawsuit.